



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #66
February 19 – February 26, 2024

Issued: February 26, 2024



Table of Contents

Program Overview 3

Homeowner Phase Prioritization Factors 3

Eligibility 4

Homeowner Program Steps 5

Program Outreach..... 5

Executive Summary..... 6

Program Mobile and Event Outreach 6

- Table 1: Completed Outreach: 6

Table 2: Homeowner Program Snapshot 7

Table 3: Key Program Statistics: Totals to Date. 8

Table 8: Demographic Information for Submitted Applications..... 9

Appendix A Table 11: Submitted Applications and Grants Offered by House District. 10

Appendix A Table 12: Submitted Applications and Grants Offered by Senate District. 11

Appendix B Table 13: FEMA Verified Loss > \$3,000, Submitted Applications and Grants Offered by Parish. 12

Appendix C Table 14: Grant Awards by Parish..... 13



Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance. The deadline to complete the survey was August 1, 2023.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <ul style="list-style-type: none"> (1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained FEMA IA damages of \$3,000 or greater for repairs (4) NOT received or expect to receive structural insurance payments greater than \$50k
---	---

APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED				✓		
	OTHER IMPACTED	N/A	N/A	N/A		✓	N/A
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES		✓				
	NO	N/A		✓	N/A	N/A	N/A
STATUS OF REPAIRS	COMPLETE						✓
	INCOMPLETE	N/A	N/A	N/A	✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair or reconstruction.

1 COMPLETE THE PROGRAM SURVEY

Completing the program survey is the first step in receiving program assistance. The Restore Louisiana program survey deadline was August 1, 2023. Homeowners who did not submit a survey by the deadline may not be considered for program assistance.

2 ENVIRONMENTAL REVIEW

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

3 START THE PROGRAM APPLICATION

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The deadline to complete the Restore Louisiana program application was October 31, 2023.

4 DAMAGE & LEAD ASSESSMENT

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

5 ELIGIBILITY REVIEW

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.

6 AWARD DETERMINATION

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

7 CONTRACTOR SELECTION

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between **SOLUTION 1: Program Managed Construction** or **SOLUTION 2: Homeowner Managed Construction** prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- [Solution 1 Reconstruction](#)
- [Solution 2 Reconstruction](#)
- [Solution 2 10 Tips for Hiring a Contractor](#)
- [Solution 2 Mobile Home Unit Repair Options](#)
- [Fortified Construction Checklist](#)
- [Fortified Roof Checklist](#)

Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.

8 GRANT AGREEMENT & EXECUTION

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

9 REIMBURSEMENT, REPAIR, RECONSTRUCTION

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.

Program Outreach

- The Restore Louisiana Homeowner Assistance Program discontinued mobile support locations effective Friday, November 17, 2023, including the office located in Lake Charles at the Magnolia Building, 1011 Lakeshore Drive. Homeowners may continue to submit their applications to the Restore Louisiana Homeowner Assistance Program online by logging into their account at restore.la.gov or by calling the program call center at 866.735.2001 from 8 a.m. to 5 p.m., Monday through Friday.



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
 - Phase 7 on Apr. 17, 2023
- Survey Submission Deadline of 8/1/2023 has passed.
- Application Submission Deadline of 10/31/2023 has passed.
- As of 2/26/2024, survey submissions increased by 0 from the previous week, making the total submissions 39,323. 25,732 homeowners were determined to be in Phases I – VII.
- 25,703 environmental reviews have been completed, representing 99.9% of the 25,732 homeowners in Phases I – VII.
- 25,677 homeowners, from Phases I – VII, have been invited to start an application. 17,140 applications have been submitted, representing 67% of the homeowners invited to start an application.
- There has been a total of 8,901 grant awards offered to homeowners totaling \$616,269,978.34. Of those, 5,118 homeowners have closed on their grant agreements, obligating \$392,844,501.05.
- 1,809 Housing projects have been completed to date.

Program Mobile and Event Outreach

- There were no planned outreach events during this reporting period.
- Table 1: Completed Outreach:

Mo./ Yr.	Outreach
2022 Jun-Dec	111
1st Qtr. '23	56
2nd Qtr. '23	113
3rd Qtr. '23	229
4th Qtr. '23	92

- No planned Mobile Outreaches scheduled to take place in the next reporting period.

Table 2: Homeowner Program Snapshot.

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 2/19/2024	Weekly Activity	As of 2/26/2024	Percentage	Total Dollars
Surveys Recorded					
Total Surveys Recorded	43,993	1	43,994		
Non-Submitted Surveys	4,670	1	4,671		
Submitted Surveys	39,323	0	39,323	100%	
Working Phases (1-7) Total	25,732	0	25,732	65%	
Phase I	16,596	0	16,596	42%	
Phase II	2,028	0	2,028	5%	
Phase III	2,407	0	2,407	6%	
Phase IV	3,246	0	3,246	8%	
Phase V	51	0	51	0%	
Phase VI	1,113	0	1,113	3%	
Phase VII	291	0	291	1%	
Non-Working Phases Total	13,591	0	13,591	35%	
Environmental Reviews					
Environmental Reviews Available to Work	29	0	29		
Environmental Reviews Completed	25,703	0	25,703		
Home Inspections					
Home Inspections Available to Work	185	-47	138		
Total Home Inspections Completed	16,996	-230	16,766		
Applications In Process					
Total Number of Invited Applications	25,677	0	25,677		
Applications Not Available for Grant Determination	8,261	276	8,537		
Applications Available for Grant Determination	17,416	-276	17,140	100%	
Pending Grant Determination	6,781	-827	5,954	35%	
Grant Determinations			65%	% Grant Determinations	
Zero Award	535	22	557	3.2%	
Ineligible	1,366	44	1,410	8.2%	
Withdrawn	308	10	318	1.9%	
Appeals In Progress	71	1	72		
Grant Awards Offered to Applicant	8,426	475	8,901	51.9%	\$616,269,978.34
Grant Awards					
Grant Awards Obligated	4,957	161	5,118		\$392,844,501.05
Solution 1 & 1/3	1,827	92	1,919		\$157,124,140.13
Solution 2 & 2/3	3,027	66	3,093		\$230,209,207.32
Solution 3 Only	103	3	106		\$5,511,153.60
Disbursements					
Total Disbursements	3,064	14	3,078		\$166,590,269.76
Solution 1 & 1/3	1,242	8	1,250		\$49,635,482.43
Solution 2 & 2/3	1,726	6	1,732		\$111,688,213.54
Solution 3 Only	96	0	96		\$5,266,573.79
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	1,776	33	1,809		
Solution 1 & 1/3	564	29	593		
Solution 2 & 2/3	1,114	4	1,118		
Solution 3 Only	98	0	98		



Table 3: Key Program Statistics: Totals to Date.

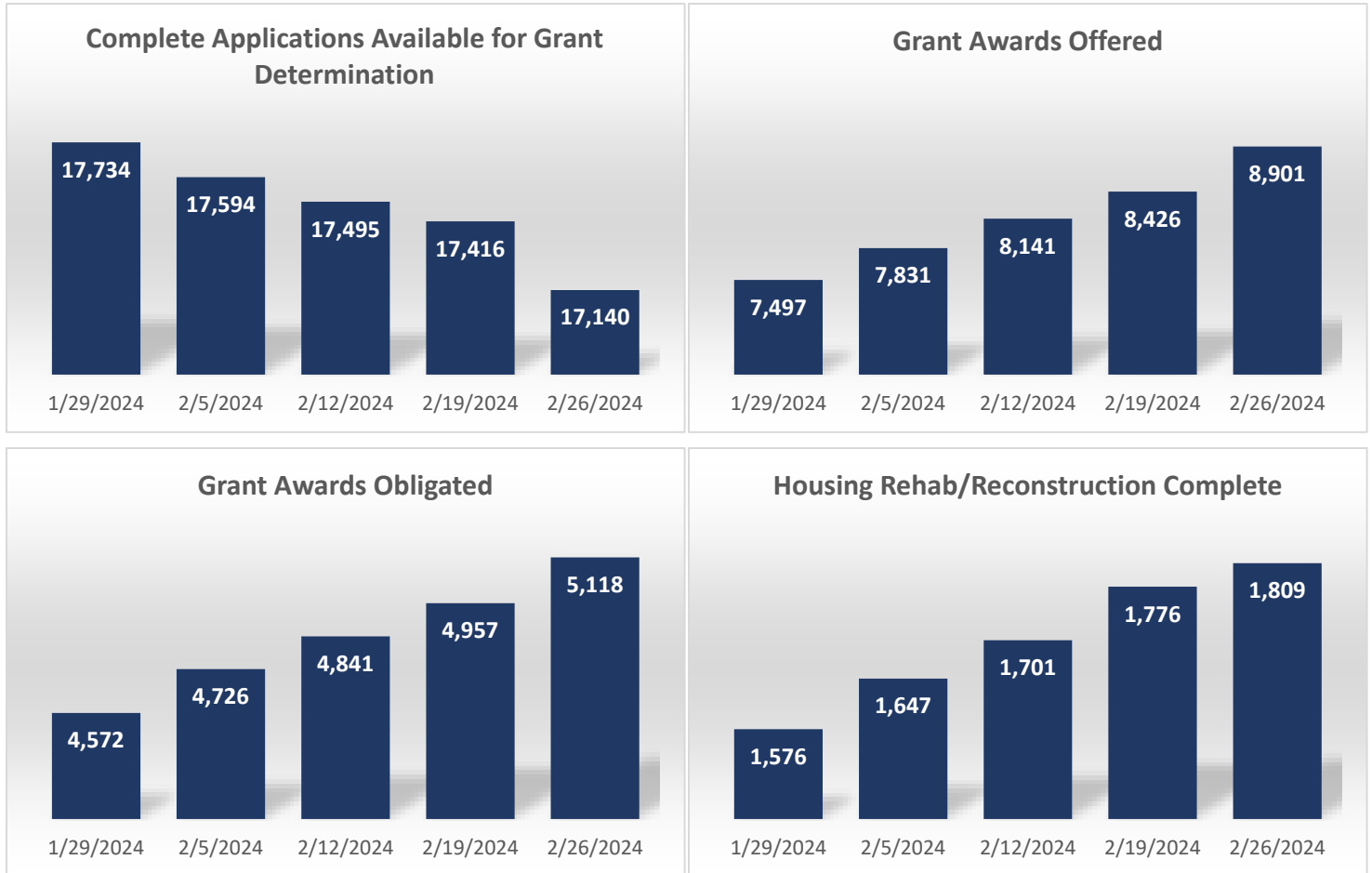




Table 8: Demographic Information for Submitted Applications.

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	175	1.0%	129	1.5%	82	1.6%
American Indian/Alaska Native and White	96	0.6%	70	0.8%	30	0.6%
American Indian/Alaskan Native/Black-African American	227	1.3%	165	1.9%	107	2.1%
Asian	94	0.6%	61	0.7%	32	0.6%
Asian and White	24	0.1%	18	0.2%	6	0.1%
Black/African American	7,574	44.2%	5,225	58.7%	3,067	59.9%
Black/African American and White	219	1.3%	155	1.7%	91	1.8%
Decline to answer	270	1.6%	159	1.8%	84	1.6%
Native Hawaiian/Other Pacific Islander	7	0.0%	7	0.1%	7	0.1%
Native Hawaiian/Other Pacific Islander and White	6	0.0%	6	0.1%	3	0.1%
Other Multi-Racial	226	1.3%	138	1.6%	76	1.5%
White	4,004	23.4%	2,739	30.8%	1,516	29.6%
NOT PROVIDED	4,218	24.6%	29	0.3%	17	0.3%
Total	17,140	100%	8,901	100%	5,118	100%

Female Head of Household % of Complete Apps:

51%



Appendix A Table 11: Submitted Applications and Grants Offered by House District.

House District	Submitted Applications	Grant Awards Offered	House District	Submitted Applications	Grant Awards Offered	House District	Submitted Applications	Grant Awards Offered
1	2	1	37	299	156	73	444	243
2	9	6	38	19	12	74	140	59
3	14	8	39	24	13	75	104	53
4	10	6	40	50	23	76	92	44
5	3	2	41	35	14	77	56	26
6	-	-	42	59	30	78	125	63
7	3	1	43	11	2	79	138	59
8	-	-	44	25	12	80	50	22
9	-	-	45	8	4	81	423	249
10	-	-	46	44	15	82	85	50
11	9	7	47	297	139	83	415	220
12	13	5	48	41	17	84	258	113
13	25	14	49	95	47	85	103	55
14	11	5	50	98	39	86	267	133
15	6	5	51	938	532	87	231	125
16	39	21	52	594	343	88	64	27
17	38	22	53	934	519	89	39	15
18	32	17	54	924	498	90	81	37
19	8	4	55	721	414	91	162	34
20	3	-	56	431	223	92	261	120
21	-	-	57	1,093	669	93	150	36
22	47	15	58	597	330	94	76	30
23	21	6	59	61	33	95	159	80
24	46	23	60	242	124	96	56	25
25	51	27	61	40	27	97	332	145
26	47	26	62	70	33	98	92	21
27	28	15	63	53	30	99	313	121
28	-	-	64	32	13	100	362	187
29	54	32	65	26	13	101	35	19
30	63	31	66	25	11	102	197	96
31	13	5	67	34	14	103	183	91
32	256	143	68	39	19	104	78	37
33	265	143	69	14	7	105	248	116
34	802	447	70	27	16	Unknown	-	-
35	315	173	71	29	17	Total	17,140	8,901
36	211	111	72	848	421			



Appendix A Table 12: Submitted Applications and Grants Offered by Senate District.

Senate District	Submitted Applications	Grant Awards Offered
1	313	147
2	1,846	1,089
3	748	375
4	675	273
5	332	77
6	768	403
7	400	203
8	883	425
9	153	70
10	372	172
11	231	107
12	774	361
13	219	114
14	116	61
15	124	75
16	70	37
17	353	182
18	354	184
19	1,516	818
20	2,568	1,454

Senate District	Submitted Applications	Grant Awards Offered
21	943	518
22	136	54
23	30	10
24	115	54
25	733	367
26	169	80
27	1,153	644
28	136	64
29	112	56
30	502	280
31	84	35
32	30	10
33	40	15
34	63	39
35	38	24
36	0	0
37	2	2
38	9	6
39	30	16
Unknown	0	0
Total	17,140	8,901



Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$3,000, Submitted Applications and Grants Offered by Parish.

Damaged Parish	*> \$3K FVL	Submitted Applications	Grant Awards Offered
Acadia	710	96	51
Allen	821	125	60
Ascension	1,493	320	160
Assumption	605	221	119
Beauregard	1,631	187	114
Bienville	1	0	0
Bossier	1	0	0
Caddo	269	41	24
Calcasieu	12,504	1,784	982
Cameron	1,068	170	74
Catahoula	1	0	0
East Baton Rouge	1,918	360	196
East Feliciana	235	69	37
Grant	345	42	14
Iberia	460	125	62
Iberville	404	88	39
Jackson	72	9	7
Jefferson	10,086	1,782	884
Jefferson Davis	988	149	73
La Salle	45	0	0
LaSalle	0	7	1
Lafayette	553	92	39
Lafourche	6,984	1,750	974
Lincoln	98	10	7
Livingston	2,104	354	184
Morehouse	131	26	15
Natchitoches	222	22	7

Damaged Parish	*> \$3K FVL	Submitted Applications	Grant Awards Offered
Orleans	7,318	1,689	671
Ouachita	433	76	42
Plaquemines	876	203	95
Pointe Coupee	74	19	11
Rapides	1,258	122	67
Red River	1	0	0
Sabine	161	14	5
St. Bernard	959	125	58
St. Charles	2,754	698	389
St. Helena	672	328	183
St. James	1,448	472	275
St. John the Baptist	4,007	1,014	618
St. Landry	604	82	42
St. Martin	353	62	18
St. Mary	427	113	48
St. Tammany	2,751	376	171
Tangipahoa	4,495	1,298	639
Terrebonne	8,193	2,280	1,292
Union	103	12	5
Vermilion	677	101	44
Vernon	497	54	26
Washington	753	129	63
West Baton Rouge	101	17	7
West Feliciana	41	9	2
Winn	135	16	7
Other Parishes	0	2	0
Total	82,840	17,140	8,901

*Pipeline #6: FEMA Major/Severe Data Updated
 *Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K
 *Pipeline #26 FVL>\$5K column updated to reflect FVL>\$3K
 *Pipeline #46: FEMA Data Updated

Appendix C Table 14: Grant Awards by Parish.

Damaged Parish	Pending Grant Determination	Grant Award Offered	Grant Awards Offered Amounts (\$)	Obligated Award	Obligated Award Amount (\$)
Acadia	40	51	\$3,707,776.45	10	\$991,441.60
Allen	48	60	\$5,119,663.65	39	\$3,406,417.30
Ascension	120	160	\$9,563,732.49	88	\$5,924,266.02
Assumption	88	119	\$8,666,493.69	76	\$6,128,509.82
Beauregard	50	114	\$10,762,674.90	68	\$6,626,401.54
Caddo	15	24	\$1,052,906.50	7	\$418,486.05
Calcasieu	534	982	\$82,436,725.26	653	\$58,610,503.58
Cameron	55	74	\$6,647,353.39	41	\$4,120,070.32
East Baton Rouge	126	196	\$9,642,857.09	92	\$5,140,713.92
East Feliciana	29	37	\$3,276,349.05	25	\$2,136,981.89
Grant	24	14	\$1,054,625.17	5	\$419,679.56
Iberia	57	62	\$4,347,405.32	24	\$1,791,462.29
Iberville	44	39	\$2,946,944.07	21	\$1,895,076.29
Jackson	2	7	\$554,422.35	4	\$256,631.27
Jefferson	698	884	\$41,341,779.43	403	\$20,661,979.03
Jefferson Davis	54	73	\$4,735,697.15	39	\$2,948,756.49
LaSalle	6	1	\$116,730.01	0	\$0.00
Lafayette	46	39	\$2,475,705.25	19	\$1,141,201.68
Lafourche	479	974	\$76,474,720.46	625	\$52,624,407.75
Lincoln	1	7	\$548,314.92	2	\$174,266.90
Livingston	111	184	\$13,725,830.71	112	\$9,231,416.45
Morehouse	7	15	\$1,102,535.48	5	\$435,228.83
Natchitoches	14	7	\$376,998.04	2	\$108,213.89
Orleans	853	671	\$26,575,823.63	244	\$9,163,097.80
Ouachita	28	42	\$2,678,387.45	20	\$1,324,033.35
Plaquemines	88	95	\$6,700,026.58	45	\$3,753,750.16
Pointe Coupee	8	11	\$969,893.20	7	\$624,744.73
Rapides	43	67	\$4,778,904.57	26	\$1,972,922.76
Sabine	7	5	\$346,209.88	1	\$85,000.00
St. Bernard	57	58	\$1,967,052.97	27	\$878,346.68
St. Charles	217	389	\$28,058,785.65	258	\$20,521,841.93
St. Helena	109	183	\$15,266,440.81	127	\$11,414,488.05
St. James	158	275	\$20,380,807.32	172	\$13,977,870.81
St. John the Baptist	253	618	\$39,318,696.59	434	\$29,841,310.45
St. Landry	35	42	\$2,926,594.15	17	\$1,448,075.89
St. Martin	42	18	\$1,234,280.84	9	\$579,377.16
St. Mary	55	48	\$3,313,162.89	23	\$1,721,195.80
St. Tammany	145	171	7146926.46	75	\$3,355,932.26
Tangipahoa	469	639	\$49,233,928.40	388	\$31,713,420.95
Terrebonne	586	1,292	\$104,250,097.08	810	\$70,054,530.14
Union	6	5	\$261,867.29	1	\$73,824.56
Vermilion	47	44	\$3,066,202.86	23	\$1,661,805.00
Vernon	20	26	\$1,974,598.75	12	\$951,618.22
Washington	56	63	\$3,799,365.91	35	\$2,322,216.58
West Baton Rouge	8	7	\$424,036.46	2	\$47,241.64
West Feliciana	5	2	\$84,638.44	1	\$82,586.30
Winn	9	7	\$835,009.33	1	\$83,157.36
Other Parishes	2	0	\$0.00	0	\$0.00
Total	5,954	8,901	\$616,269,978.34	5,118	\$392,844,501.05