



***Restore Louisiana Homeowner Assistance Program***  
**Situation & Pipeline Report #7**  
**January 2, 2022 – January 9, 2023**

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## Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

## Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



### Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



### Homeowner Age

Homeowners over the age of 62 will be prioritized.



### Disabled Household Members

If a household includes a disabled member, it will be prioritized.



### Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



### Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <p>(1) owned and still own the damaged home  (2) occupied the home at the time of the disaster  (3) sustained major/severe damage (per FEMA)  (4) NOT received or expect to receive structural insurance payments greater than \$25k</p>
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED				✓		
	OTHER IMPACTED	N/A	N/A	N/A		✓	N/A
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES		✓				
	NO	N/A		✓	N/A	N/A	N/A
STATUS OF REPAIRS	COMPLETE						✓
	INCOMPLETE	N/A	N/A	N/A	✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to complete a program application for assistance to determine eligibility.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at [restore.la.gov/events](https://restore.la.gov/events).

## Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program application period
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



### Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.





## Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
  - Phase 1 on May 11, 2022
  - Phase 2 – 3 on Aug. 24, 2022
  - Phase 4 – 5 on Nov. 28, 2022
  - Phase 6 on Dec. 15, 2022
- As of 01/09/23, survey submissions increased by 161 from the previous week, making the total submissions 11,418. 5,073 homeowners were determined to be in Phases I – VI.
- 3,832 environmental reviews have been completed, representing 76% of the 5,073 homeowners in Phases I – VI.
- 3,834 homeowners have been invited to complete applications from Phase I - VI. 2,374 applications have been completed, representing 62% of the homeowners invited to complete an application.
- There has been a total of 1,108 grant awards offered to homeowners. Of those, 198 homeowners have closed on their grant agreements, obligating \$15,615,476.17

## Program Outreach

- The Program completed 0 outreach event(s) during this reporting period.

Table 1: Completed Outreach Events

Month/ Year	# of Outreach and Mobile Events
Jun-22	4
Jul-22	2
Aug-22	11
Sep-22	13
Oct-22	14
Nov-22	12
Dec-22	9
Jan-23	0

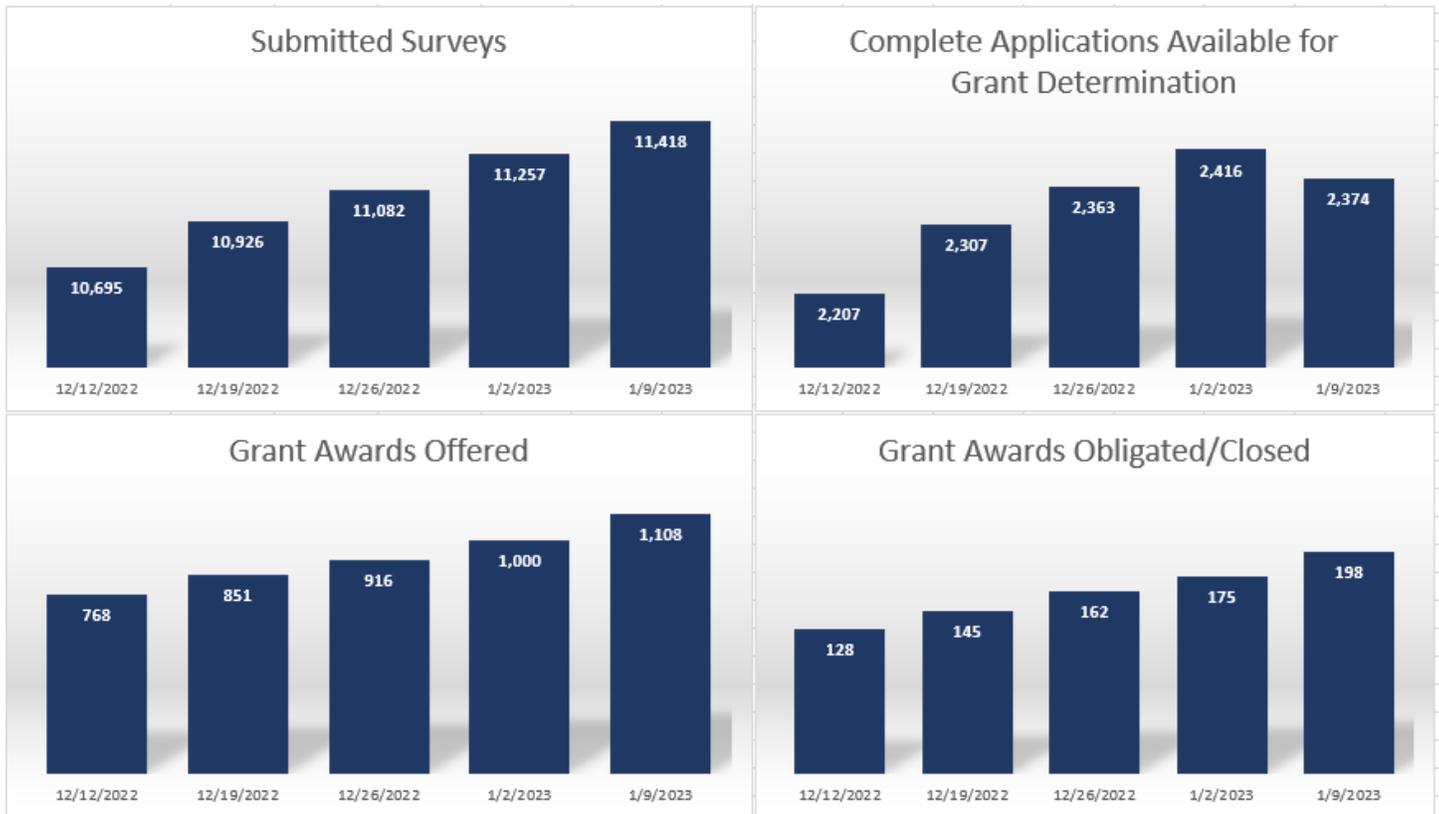
- Planned outreach/mobile events schedule to take place in the next reporting period:
  - 1/12, So. LA Comm. College, 331 Dickson Rd. Houma, 10 am – 6 pm
  - 1/12, Jeff Parish E. Bank, Library/Napoleon Room, 10 am – 4:30 pm
  - 1/13, So. LA Comm. College, 331 Dickson Rd. Houma, 10 am – 6 pm

Table 2: Homeowner Program Snapshot

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 01/02/23	Weekly Activity	As of 01/09/23	Percentage	Total Dollars
<b>Surveys Recorded</b>					
<b>Total Surveys Recorded</b>	<b>12,845</b>	<b>189</b>	<b>13,034</b>		
Non-submitted Surveys	1,588	28	1,616		
Submitted Surveys	11,257	161	11,418	100%	
<b>Working Phases (1-6) Total</b>	<b>5,024</b>	<b>49</b>	<b>5,073</b>	<b>44%</b>	
Phase I	3,689	42	3,731	33%	
Phase II	333	5	338	3%	
Phase III	407	1	408	4%	
Phase IV	532	1	533	5%	
Phase V	4	0	4	0%	
Phase VI	59	0	59	1%	
<b>Non-Working Phases Total</b>	<b>6,233</b>	<b>112</b>	<b>6,345</b>	<b>56%</b>	
<b>Environmental Reviews</b>					
Environmental Reviews Available to Work	1,192	49	1,241		
Environmental Reviews Completed	3,832	0	3,832		
<b>Home Inspections:</b>					
Home Inspections Available to Work	626	-54	572		
Total Home Inspections Completed	1,790	12	1,802		
<b>Applications In Process</b>					
<b>Total Number of Invited Applications</b>	<b>3,831</b>	<b>3</b>	<b>3,834</b>		
Applications Not Available for Grant Determination	1,415	45	1,460		
Applications Available for Grant Determination	2,416	-42	2,374	100%	
Pending Grant Determination	1,271	-183	1,088	46%	
<b>Grant Determinations</b>			54%	% Grant Determinations	
Zero Award	27	0	27	1.1%	
Ineligible	81	32	113	4.8%	
Withdrawn	37	1	38	1.6%	
Appeals In Progress	9	5	14		
Grant Awards Offered to Applicant	1,000	108	1,108	46.7%	\$ 84,379,763.62
<b>Grant Awards</b>					
<b>Grant Awards Obligated</b>	<b>175</b>	<b>23</b>	<b>198</b>		<b>\$ 15,615,476.17</b>
Solution 1 & 1/3	92	13	105		\$8,093,569.97
Solution 2 & 2/3	80	9	89		\$7,313,021.45
Solution 3 Only	3	1	4		\$208,884.75
<b>Disbursements</b>					
<b>Total Disbursements</b>	<b>47</b>	<b>9</b>	<b>56</b>		<b>\$1,678,164.27</b>
Solution 1 & 1/3	36	4	40		\$561,771.11
Solution 2 & 2/3	10	3	13		\$1,012,910.19
Solution 3 Only	1	2	3		\$103,482.97
<b>Housing Rehab/Reconstruction Complete</b>					
<b>Housing Rehab/Reconstruction Complete</b>	<b>15</b>	<b>6</b>	<b>21</b>		
Solution 1 & 1/3	4	1	5		
Solution 2 & 2/3	10	3	13		
Solution 3 Only	1	2	3		



Table 3: Key Program Statistics: Totals to Date





Appendix A Table 11: Submitted Surveys and Applications Available for Grant Determination by House District

House District	Submitted Surveys	Completed Applications
2	1	
3	2	1
4	1	
5	1	
10	1	
11	3	1
12	4	1
13	7	1
14	6	
15	2	
16	10	1
17	11	2
18	6	2
19	5	
20	1	
21	3	
22	14	4
23	5	1
24	23	5
25	30	7
26	20	2
27	17	8
28	1	
29	16	5
30	34	8
31	6	2
32	150	39
33	207	51
34	1,085	225
35	298	67
36	265	45
37	267	67
38	3	
39	4	1
40	12	3

House District	Submitted Surveys	Completed Applications
41	12	2
42	27	2
43	5	
44	11	1
45	3	
46	9	1
47	299	88
48	12	1
49	24	4
50	43	5
51	701	179
52	424	105
53	815	247
54	814	231
55	380	78
56	265	57
57	813	169
58	271	64
59	10	
60	47	9
61	16	3
62	17	6
63	7	
64	8	1
65	10	
66	7	1
67	13	2
68	26	6
69	8	1
70	13	2
71	16	1
72	482	81
73	270	58
74	60	5

House District	Submitted Surveys	Completed Applications
75	44	3
76	15	4
77	26	4
78	33	11
79	40	7
80	18	1
81	249	61
82	35	6
83	134	31
84	156	36
85	26	3
86	164	25
87	57	7
88	20	6
89	15	4
90	24	2
91	45	8
92	119	25
93	39	9
94	20	2
95	78	23
96	16	2
97	70	15
98	19	5
99	77	7
100	78	16
101	22	6
102	48	10
103	56	15
104	15	2
105	122	13
Unknown	1,079	46
<b>Total</b>	<b>11,418</b>	<b>2,374</b>



Appendix A Table 12: Submitted Surveys and Applications Available for Grant Determination by Senate District.

Senate District	Submitted Surveys	Completed Applications
1	75	15
2	932	230
3	172	28
4	169	30
5	93	20
6	447	82
7	95	15
8	421	83
9	55	8
10	102	21
11	98	21
12	434	61
13	111	27
14	45	10
15	45	9
16	41	7
17	144	28
18	140	40
19	1,059	207
20	2,280	660

Senate District	Submitted Surveys	Completed Applications
21	472	85
22	39	6
23	13	
24	28	4
25	784	184
26	60	11
27	1,455	299
28	59	16
29	49	10
30	321	92
31	32	5
32	8	3
33	15	1
34	21	3
35	19	6
36	1	
38	3	1
39	2	
Unknown	1,079	46
<b>Total</b>	<b>11,418</b>	<b>2,374</b>



Appendix B Table 13: FEMA Major/Severe, Submitted Surveys and Completed Applications by Parish

Damaged Parish	*FEMA Major Severe	Submitted Survey	Completed Application
Acadia	169	36	16
Allen	286	63	17
Ascension	572	95	24
Assumption	228	56	6
Beauregard	564	126	33
Caddo	87	6	1
Calcasieu	5,602	2,228	451
Cameron	770	230	63
East Baton Rouge	769	154	27
East Feliciana	65	19	7
Grant	138	13	4
Iberia	111	31	7
Iberville	154	37	8
Jackson	20	5	1
Jefferson	4,250	724	136
Jefferson Davis	332	99	24
La Salle	5		
Lafayette	123	33	1
Lafourche	4,629	1,418	348
Lincoln	35	4	1
Livingston	891	206	50
Morehouse	39	9	1
Natchitoches	65	5	1
Orleans	2,302	425	74

\*Pipeline #6: FEMA Major/Severe Data Updated

Damaged Parish	*FEMA Major Severe	Submitted Survey	Completed Application
Ouachita	109	25	2
Plaquemines	440	144	19
Pointe Coupee	18	6	1
Rapides	421	69	16
Sabine	36	5	
St. Bernard	309	28	5
St. Charles	1,487	445	88
St. Helena	241	202	30
St. James	732	276	54
St. John the Baptist	2,635	909	171
St. Landry	133	21	4
St. Martin	80	19	1
St. Mary	156	51	5
St. Tammany	1,190	112	17
Tangipahoa	2,005	941	146
Terrebonne	5,208	2,002	494
Union	35	2	1
Vermilion	156	40	7
Vernon	174	22	7
Washington	222	51	4
West Baton Rouge	37	2	1
West Feliciana	13	1	
Winn	41	4	
Other Parishes		19	
<b>Total</b>	<b>38,084</b>	<b>11,418</b>	<b>2,374</b>

Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	5	11	\$ 719,417.35	2	\$ 130,215.64
Allen	6	11	\$ 785,637.33	4	\$ 278,227.71
Ascension	6	16	\$ 962,480.07	4	\$ 198,915.95
Assumption	4	2	\$ 163,394.26	1	\$ 81,280.15
Beauregard	11	20	\$ 2,302,708.26	4	\$ 584,959.23
Caddo	0	1	\$ 29,280.38		
Calcasieu	193	218	\$ 18,390,663.93	50	\$ 4,564,658.32
Cameron	31	28	\$ 2,919,450.12	3	\$ 374,892.77
East Baton Rouge	16	10	\$ 339,699.69	4	\$ 133,422.90
East Feliciana	3	4	\$ 252,954.62	1	\$ 78,999.29
Grant	2	2	\$ 76,453.99		
Iberia	2	5	\$ 525,049.98	1	\$ 221,573.74
Iberville	3	4	\$ 300,148.56	1	\$ 32,107.70
Jackson	0	1	\$ 85,000.00		
Jefferson	70	50	\$ 2,710,888.85	12	\$ 436,971.84
Jefferson Davis	9	13	\$ 1,284,485.15		
Lafayette	0	1	\$ 59,985.19		
Lafourche	180	142	\$ 11,509,896.99	15	\$ 1,345,299.38
Lincoln	0	1	\$ 113,948.43		
Livingston	22	23	\$ 1,795,846.84	9	\$ 603,848.84
Morehouse	0				
Natchitoches	0	1	\$ 25,455.62		
Orleans	44	22	\$ 798,204.71	3	\$ 54,968.89
Ouachita	0	2	\$ 306,062.58		
Plaquemines	6	12	\$ 890,212.43		
Pointe Coupee	0	1	\$ 53,192.00		
Rapides	9	7	\$ 609,047.65	1	\$ 162,635.00
St. Bernard	0	4	\$ 56,727.10	1	\$ 36,126.19
St. Charles	50	33	\$ 1,912,625.42	7	\$ 431,351.08
St. Helena	4	26	\$ 2,246,050.60	6	\$ 579,670.69
St. James	33	21	\$ 1,538,560.03	7	\$ 579,589.00
St. John the Baptist	86	77	\$ 5,254,722.08	19	\$ 1,226,625.59
St. Landry	2	1	\$ 29,068.60		
St. Martin	1				
St. Mary	0	4	\$ 277,339.95		
St. Tammany	5	9	\$ 532,509.83		
Tangipahoa	63	71	\$ 5,563,132.45	14	\$ 1,224,344.89
Terrebonne	217	242	\$ 17,739,177.83	26	\$ 2,019,880.03
Union	1				
Vermilion	2	4	\$ 359,165.52	2	\$ 160,938.08
Vernon	2	4	\$ 626,522.36	1	\$ 73,973.27
Washington	0	3	\$ 200,267.16		
West Baton Rouge	0	1	\$ 34,329.71		
<b>Total</b>	<b>1,088</b>	<b>1,108</b>	<b>\$ 84,379,763.62</b>	<b>198</b>	<b>\$ 15,615,476.17</b>