



***Restore Louisiana Homeowner Assistance Program***  
**Situation & Pipeline Report #9**  
**January 16, 2022 – January 23, 2023**

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## Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance.

## Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



### Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



### Homeowner Age

Homeowners over the age of 62 will be prioritized.



### Disabled Household Members

If a household includes a disabled member, it will be prioritized.



### Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



### Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <p>(1) owned and still own the damaged home  (2) occupied the home at the time of the disaster  (3) sustained major/severe damage (per FEMA)  (4) NOT received or expect to receive structural insurance payments greater than \$25k</p>
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED				✓		
	OTHER IMPACTED	N/A	N/A	N/A		✓	N/A
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES		✓				
	NO	N/A		✓	N/A	N/A	N/A
STATUS OF REPAIRS	COMPLETE						✓
	INCOMPLETE	N/A	N/A	N/A	✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to complete a program application for assistance to determine eligibility.

Homeowners can receive in-person support at mobile locations located throughout impacted areas to assist in completing surveys or applications. The calendar of mobile locations is posted at [restore.la.gov/events](https://restore.la.gov/events).

## Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program application period
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



### Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair.

<p><b>1 COMPLETE THE PROGRAM SURVEY</b></p> <p>Completing the program survey is the first step in receiving program assistance and can be completed on any smart phone, tablet or mobile device at <a href="http://restore.la.gov">restore.la.gov</a>, or by calling the program call center at 866.735.2001.</p>	<p><b>2 ENVIRONMENTAL REVIEW</b></p> <p>The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.</p>	<p><b>3 COMPLETE THE PROGRAM APPLICATION</b></p> <p>Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to complete the program application according to their phase. The application may be completed on any mobile device, such as a smart phone, computer or tablet, by accessing the link provided in the email sent by the program.</p>	<p><b>4 ELIGIBILITY REVIEW</b></p> <p>The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.</p>
<p><b>5 DAMAGE &amp; LEAD ASSESSMENT</b></p> <p>During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.</p>	<p><b>6 AWARD DETERMINATION</b></p> <p>After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.</p>	<p><b>7 CONTRACTOR SELECTION</b></p> <p>If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between <b>SOLUTION 1: Program Managed Construction</b> or <b>SOLUTION 2: Homeowner Managed Construction</b> prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.</p> <p>Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.</p> <p>Please visit the program Resources page for more information on contractor selection:</p> <ul style="list-style-type: none"> <li>• <a href="#">Solution 1 Reconstruction</a></li> <li>• <a href="#">Solution 2 Reconstruction</a></li> <li>• <a href="#">Solution 2 10 Tips for Hiring a Contractor</a></li> <li>• <a href="#">Solution 2 Mobile Home Unit Repair Options</a></li> <li>• <a href="#">Fortified Construction Checklist</a></li> <li>• <a href="#">Fortified Roof Checklist</a></li> </ul> <p><b>Contractor Selection is the last status where the solution chosen on the application may be changed</b> prior to closing on the grant award.</p>	
<p><b>8 GRANT AGREEMENT &amp; EXECUTION</b></p> <p>After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.</p>	<p><b>9 REIMBURSEMENT, REPAIR, RECONSTRUCTION</b></p> <p>Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.</p>		



## Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
  - Phase 1 on May 11, 2022
  - Phase 2 – 3 on Aug. 24, 2022
  - Phase 4 – 5 on Nov. 28, 2022
  - Phase 6 on Dec. 15, 2022
- As of 01/23/23, survey submissions increased by 283 from the previous week, making the total submissions 11,992. 5,388 homeowners were determined to be in Phases I – VI.
- 4,319 environmental reviews have been completed, representing 80% of the 5,388 homeowners in Phases I – VI.
- 4,318 homeowners have been invited to complete applications from Phase I - VI. 2,555 applications have been completed, representing 59% of the homeowners invited to complete an application.
- There has been a total of 1,256 grant awards offered to homeowners totaling \$95,143,921.93. Of those, 262 homeowners have closed on their grant agreements, obligating \$21,060,586.95.

## Program Outreach

- The Program completed 6 outreach event(s) during this reporting period.

Table 1: Completed Outreach Events

Month/ Year	# of Outreach and Mobile Events
Jun-22	4
Jul-22	2
Aug-22	11
Sep-22	13
Oct-22	14
Nov-22	12
Dec-22	9
Jan-23	10

- 9 Planned outreach/mobile events schedule to take place in the next reporting period:
  - 1/21, Lake Charles Mobile Market. 10am – 12pm
  - 1/23 – 1/27, So. LA Comm. College, 331 Dickson Rd. Houma, 10 am – 6 pm
  - 1/24, Jeff Parish E. Bank Library, Napoleon Room, 10 am – 5 pm
  - 1/24, Dequincy Library, 9:30am – 4:30 pm
  - 1/27, DeRidder Library, 9:30am – 4:30 pm

Table 2: Homeowner Program Snapshot

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 01/16/23	Weekly Activity	As of 01/23/23	Percentage	Total Dollars
<b>Surveys Recorded</b>					
<b>Total Surveys Recorded</b>	<b>13,375</b>	<b>313</b>	<b>13,688</b>		
Non-submitted Surveys	1,666	30	1,696		
Submitted Surveys	11,709	283	11,992	100%	
<b>Working Phases (1-6) Total</b>	<b>5,242</b>	<b>146</b>	<b>5,388</b>	<b>45%</b>	
Phase I	3,850	116	3,966	33%	
Phase II	350	9	359	3%	
Phase III	433	9	442	4%	
Phase IV	544	11	555	5%	
Phase V	4	0	4	0%	
Phase VI	61	1	62	1%	
<b>Non-Working Phases Total</b>	<b>6,467</b>	<b>137</b>	<b>6,604</b>	<b>55%</b>	
<b>Environmental Reviews</b>					
Environmental Reviews Available to Work	1273	-204	1,069		
Environmental Reviews Completed	3,969	350	4,319		
<b>Home Inspections:</b>					
Home Inspections Available to Work	504	27	531		
Total Home Inspections Completed	1,946	78	2,024		
<b>Applications In Process</b>					
<b>Total Number of Invited Applications</b>	<b>3,969</b>	<b>349</b>	<b>4,318</b>		
Applications Not Available for Grant Determination	1,519	244	1,763		
Applications Available for Grant Determination	2,450	105	2,555	100%	
Pending Grant Determination	1,064	44	1,108	43%	
<b>Grant Determinations</b>			57%	% Grant Determinations	
Zero Award	29	2	31	1.2%	
Ineligible	114	-1	113	4.4%	
Withdrawn	42	5	47	1.8%	
Appeals In Progress	12	-1	11		
Grant Awards Offered to Applicant	1,201	55	1256	49.2%	\$ 95,143,921.93
<b>Grant Awards</b>					
<b>Grant Awards Obligated</b>	<b>232</b>	<b>30</b>	<b>262</b>		<b>\$ 21,060,586.95</b>
Solution 1 & 1/3	121	8	129		\$10,501,449.57
Solution 2 & 2/3	107	22	129		\$10,350,252.63
Solution 3 Only	4	0	4		\$208,884.75
<b>Disbursements</b>					
<b>Total Disbursements</b>	<b>75</b>	<b>26</b>	<b>101</b>		<b>\$3,191,911.84</b>
Solution 1 & 1/3	53	21	74		\$1,183,089.47
Solution 2 & 2/3	19	4	23		\$1,799,937.62
Solution 3 Only	3	1	4		\$208,884.75
<b>Housing Rehab/Reconstruction Complete</b>					
<b>Housing Rehab/Reconstruction Complete</b>	<b>27</b>	<b>6</b>	<b>33</b>		
Solution 1 & 1/3	5	1	6		
Solution 2 & 2/3	19	4	23		
Solution 3 Only	3	1	4		



Table 3: Key Program Statistics: Totals to Date

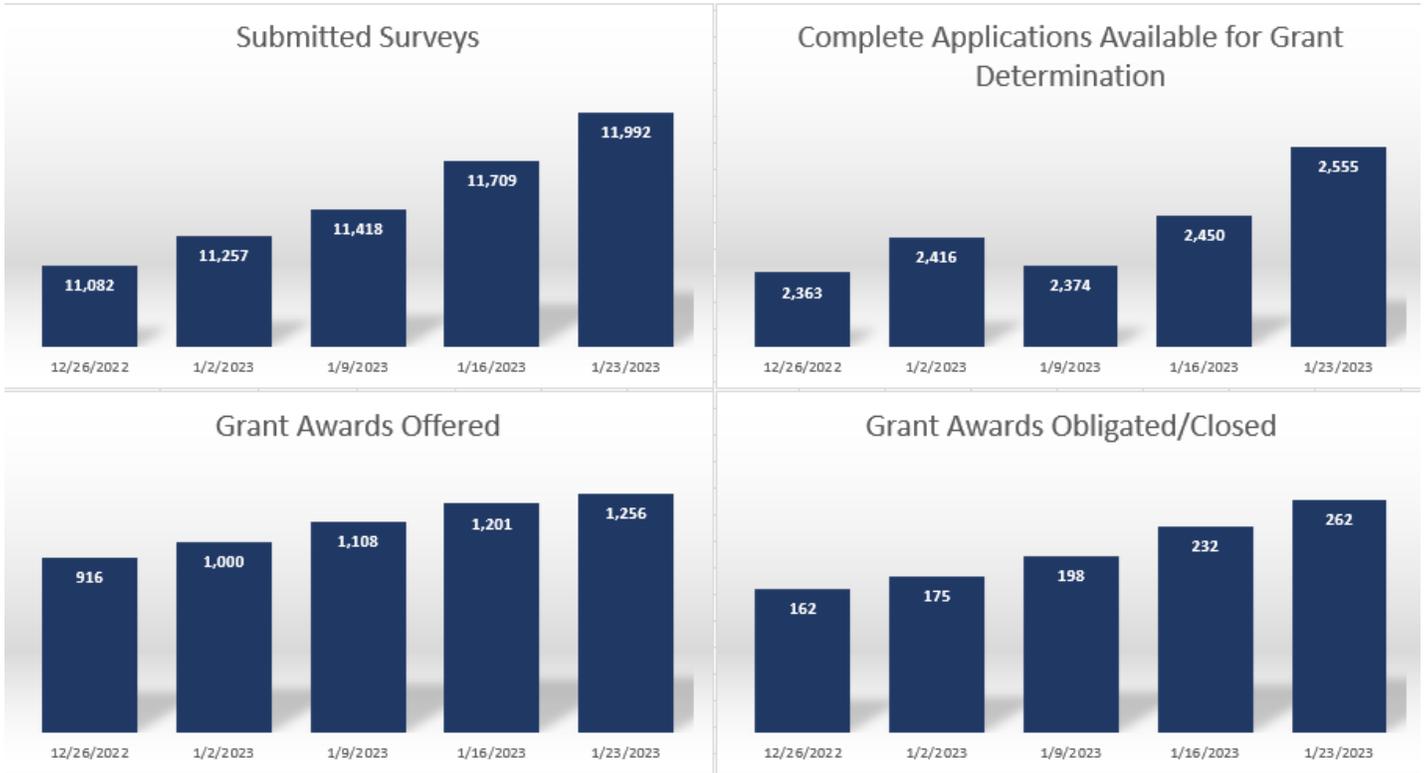




Table 8: Demographic Information for Completed Applications

Self-Reported Race	Completed Applications	Completed Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	47	1.8%	37	3.0%	2	0.8%
American Indian/Alaska Native and White	24	0.9%	18	1.4%	1	0.4%
American Indian/Alaskan Native/Black-African American	30	1.2%	24	1.9%	4	1.5%
Asian	13	0.5%	8	0.6%	0	0.0%
Asian and White	5	0.2%	4	0.3%	0	0.0%
Black/African American	883	34.6%	622	49.5%	155	59.2%
Black/African American and White	30	1.2%	25	2.0%	8	3.1%
Decline to answer	30	1.2%	17	1.4%	5	1.9%
Native Hawaiian/Other Pacific Islander	3	0.1%	1	0.1%	0	0.0%
Native Hawaiian/Other Pacific Islander and White	4	0.2%	4	0.3%	0	0.0%
Other Multi-Racial	22	0.9%	16	1.3%	2	0.8%
White	669	26.2%	475	37.8%	84	32.1%
NOT PROVIDED	795	31.1%	5	0.4%	1	0.4%
<b>Total</b>	<b>2,555</b>	<b>100%</b>	<b>1,256</b>	<b>100%</b>	<b>262</b>	<b>100%</b>

Female Head of Household, % of Completed Apps: 47%



Appendix A Table 11: Submitted Surveys and Applications Available for Grant Determination by House District

House District	Submitted Surveys	Completed Applications
1	1	
2	1	
3	2	1
4	1	
5	1	
10	1	
11	3	1
12	6	1
13	7	3
14	7	
15	2	
16	10	1
17	11	2
18	8	2
19	6	
20	2	
21	3	
22	16	4
23	5	1
24	24	5
25	32	7
26	20	2
27	17	8
28	1	
29	17	4
30	34	8
31	6	2
32	165	44
33	223	57
34	1,123	227
35	315	74
36	288	47
37	294	72
38	3	
39	4	1
40	15	4

House District	Submitted Surveys	Completed Applications
41	13	2
42	28	2
43	5	
44	12	1
45	5	
46	9	
47	325	94
48	16	
49	24	4
50	47	8
51	797	207
52	457	111
53	890	273
54	906	264
55	423	94
56	307	67
57	895	186
58	294	67
59	10	1
60	58	7
61	17	3
62	21	6
63	8	
64	10	1
65	11	
66	8	1
67	13	2
68	26	7
69	9	1
70	13	2
71	18	2
72	585	90
73	314	64
74	64	6

House District	Submitted Surveys	Completed Applications
75	45	3
76	16	5
77	29	5
78	34	12
79	42	9
80	19	3
81	284	64
82	37	6
83	144	35
84	165	38
85	30	4
86	185	27
87	61	9
88	25	6
89	15	5
90	25	2
91	48	8
92	127	25
93	41	12
94	20	3
95	87	25
96	16	2
97	76	17
98	21	5
99	83	8
100	82	17
101	23	5
102	49	9
103	67	15
104	16	2
105	140	17
Unknown	628	1
<b>Total</b>	<b>11,992</b>	<b>2,555</b>



Appendix A Table 12: Submitted Surveys and Applications Available for Grant Determination by Senate District.

Senate District	Submitted Surveys	Completed Applications
1	86	16
2	1,049	247
3	182	31
4	180	33
5	102	22
6	528	90
7	100	16
8	464	97
9	56	12
10	109	23
11	106	24
12	489	64
13	129	31
14	47	9
15	48	8
16	43	8
17	181	32
18	161	44
19	1,165	233
20	2,492	739

Senate District	Submitted Surveys	Completed Applications
21	554	100
22	43	4
23	15	
24	32	5
25	856	197
26	62	11
27	1,514	310
28	66	17
29	50	10
30	346	100
31	34	5
32	10	3
33	16	1
34	22	3
35	20	8
36	1	
38	3	1
39	3	
Unknown	628	1
<b>Total</b>	<b>11,992</b>	<b>2,555</b>



Appendix B Table 13: FEMA Major/Severe, Submitted Surveys and Completed Applications by Parish

Damaged Parish	*FEMA Major Severe	Submitted Survey	Completed Application
Acadia	169	36	16
Allen	286	65	17
Ascension	572	104	25
Assumption	228	58	5
Beauregard	564	141	36
Caddo	87	6	1
Calcasieu	5,602	2,260	468
Cameron	770	236	66
East Baton Rouge	769	155	26
East Feliciana	65	20	7
Grant	138	13	4
Iberia	111	44	6
Iberville	154	39	7
Jackson	20	5	3
Jefferson	4,250	781	155
Jefferson Davis	332	99	26
La Salle	5		
Lafayette	123	33	1
Lafourche	4,629	1,479	386
Lincoln	35	4	1
Livingston	891	214	52
Morehouse	39	9	1
Natchitoches	65	5	1
Orleans	2,302	483	80

*\*Pipeline #6: FEMA Major/Severe Data Updated*

Damaged Parish	*FEMA Major Severe	Submitted Survey	Completed Application
Ouachita	109	25	2
Plaquemines	440	148	20
Pointe Coupee	18	6	1
Rapides	421	70	16
Sabine	36	5	
St. Bernard	309	30	5
St. Charles	1,487	477	104
St. Helena	241	211	31
St. James	732	287	57
St. John the Baptist	2,635	944	179
St. Landry	133	21	5
St. Martin	80	19	
St. Mary	156	51	8
St. Tammany	1,190	113	20
Tangipahoa	2,005	972	152
Terrebonne	5,208	2,181	545
Union	35	2	1
Vermilion	156	40	7
Vernon	174	22	7
Washington	222	53	4
West Baton Rouge	37	2	1
West Feliciana	13	1	
Winn	41	4	
Other Parishes		19	
<b>Total</b>	<b>38,084</b>	<b>11,992</b>	<b>2,555</b>

Appendix C Table 14: Grant Awards by Parish

Damaged Parish	Pending Grant Determination	Grant Award Offered Count	Grant Awards Offered Amounts (\$)	Obligated Award Count	Obligated Award Amount (\$)
Acadia	3	13	\$ 893,756.24	2	\$ 130,215.64
Allen	5	12	\$ 859,685.38	4	\$ 301,708.08
Ascension	6	17	\$ 1,047,480.07	4	\$ 198,915.95
Assumption	3	2	\$ 163,394.26	1	\$ 81,280.15
Beauregard	13	21	\$ 2,122,674.82	4	\$ 584,959.23
Caddo	0	1	\$ 24,915.04		
Calcasieu	188	239	\$ 20,085,412.50	69	\$ 6,708,848.09
Cameron	27	34	\$ 3,414,461.29	4	\$ 438,896.09
East Baton Rouge	14	11	\$ 412,860.98	5	\$ 192,979.45
East Feliciana	3	4	\$ 252,954.62	1	\$ 78,999.29
Grant	2	2	\$ 76,453.99		
Iberia	1	5	\$ 525,049.98	2	\$ 295,547.01
Iberville	2	4	\$ 300,148.56	2	\$ 152,107.70
Jackson	2	1	\$ 85,000.00		
Jefferson	77	60	\$ 3,450,534.15	15	\$ 638,886.77
Jefferson Davis	12	12	\$ 986,759.64		
Lafayette	0	1	\$ 59,985.19		
Lafourche	196	159	\$ 12,615,859.44	20	\$ 1,782,702.26
Lincoln	0	1	\$ 113,948.43		
Livingston	20	27	\$ 2,067,103.34	10	\$ 696,594.05
Morehouse	0				
Natchitoches	0	1	\$ 25,455.62	1	\$ 25,455.62
Orleans	46	25	\$ 858,116.79	5	\$ 256,685.37
Ouachita	0	2	\$ 306,062.58	1	\$ 52,724.34
Plaquemines	5	14	\$ 1,067,070.84		
Pointe Coupee	0	1	\$ 53,192.00		
Rapides	7	7	\$ 595,563.36	1	\$ 162,635.00
St. Bernard	0	4	\$ 56,727.10	1	\$ 36,126.19
St. Charles	56	43	\$ 2,552,097.96	7	\$ 441,567.17
St. Helena	4	27	\$ 2,297,236.93	10	\$ 924,345.46
St. James	32	25	\$ 1,906,505.75	10	\$ 676,381.96
St. John the Baptist	75	95	\$ 6,237,405.29	25	\$ 1,825,645.86
St. Landry	3	2	\$ 149,068.60		
St. Mary	3	4	\$ 277,339.95	1	\$ 30,430.86
St. Tammany	8	11	\$ 578,942.56	1	\$ 52,100.00
Tangipahoa	62	80	\$ 6,215,299.96	20	\$ 1,623,065.57
Terrebonne	230	274	\$ 20,957,268.88	33	\$ 2,435,872.44
Union	0	1	\$ 73,824.56		
Vermilion	2	4	\$ 359,165.52	2	\$ 160,938.08
Vernon	1	6	\$ 784,542.89	1	\$ 73,973.27
Washington	0	3	\$ 200,267.16		
West Baton Rouge	0	1	\$ 34,329.71		
<b>Total</b>	<b>1,108</b>	<b>1,256</b>	<b>\$ 95,143,921.93</b>	<b>262</b>	<b>\$ 21,060,586.95</b>