



Restore Louisiana Homeowner Assistance Program
Situation & Pipeline Report #99
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Table of Contents

Program Overview 3

Homeowner Phase Prioritization Factors 3

Eligibility 4

Homeowner Program Steps 5

Program Outreach..... 5

Executive Summary..... 6

Program Mobile and Event Outreach 6

- Table 1: Completed Outreach: 6

Table 2: Homeowner Program Snapshot 7

Table 3: Key Program Statistics: Totals to Date. 8

Table 8: Demographic Information for Submitted Applications 9

Appendix A Table 11: Submitted Applications and Grants Offered by House District. 10

Appendix A Table 12: Submitted Applications and Grants Offered by Senate District. 11

Appendix B Table 13: FEMA Verified Loss > \$3,000, Submitted Applications and Grants Offered by Parish. 12

Appendix C Table 14: Grant Awards by Parish..... 13



Program Overview

The Restore Louisiana Homeowner Assistance Program provides grant funding to homeowners affected by 2020-21 Disasters to help with repairs, reconstruction, and/or reimburse for repairs already completed.

The program is administered by the Louisiana Office of Community Development (OCD) and funded by the Department of Housing and Urban Development (HUD) through federal appropriations of Community Development Block Grant-Disaster Recovery (CDBG-DR) funds.

Louisiana has been allocated more than \$3.1 billion for all eligible storms:

	DISASTER EVENT ALLOCATIONS	DATE	AMOUNT
1	Hurricanes Laura & Delta	October 29, 2021	\$600 M
2	Hurricane Ida & May '21 Severe Storms + Hurricanes Laura & Delta	March 22, 2021	\$1.27 B
			+ \$450 M
3	Hurricane Ida & May '21 Severe Storms	Sept. 30, 2022	\$800 M

The first step in receiving program assistance is to complete the program survey. The information provided in the survey will help the program phase homeowners for assistance. The deadline to complete the survey was August 1, 2023.

Homeowner Phase Prioritization Factors

To serve the most vulnerable populations effectively in our state, the program’s phased approach, which is aligned with federal guidance, ensures that the most vulnerable populations are prioritized for assistance.



Household Income

Households with the lowest income, according to HUD AMI for their area, will be prioritized.



Homeowner Age

Homeowners over the age of 62 will be prioritized.



Disabled Household Members

If a household includes a disabled member, it will be prioritized.



Located in Most-Impacted Parishes

Household addresses located in a most-impacted and distressed parishes will be prioritized.



Repairs Complete or Incomplete

Households with incomplete repairs will be prioritized.

The phases prioritize homeowners for assistance based on household income, homeowner age, disabled household members, whether the damaged address is in a Most-Impacted parish, and if the damaged address’ repairs are complete or incomplete.



	<p>Based on current funding limitations and federal guidance, to be placed in a phase, you must have:</p> <ul style="list-style-type: none"> (1) owned and still own the damaged home (2) occupied the home at the time of the disaster (3) sustained FEMA IA damages of \$3,000 or greater for repairs (4) NOT received or expect to receive structural insurance payments greater than \$50k
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APPLICATION PHASES		PHASE I	PHASE II	PHASE III	PHASE IV	PHASE V	PHASE VI
HOUSEHOLD INCOME	LESS THAN 50% AMI	✓					
	BETWEEN 50% & 80% AMI		✓	✓			
	GREATER THAN 80% AMI				✓	✓	✓
GEOGRAPHY	MOST IMPACTED	N/A	N/A	N/A	✓		N/A
	OTHER IMPACTED					✓	
HOMEOWNER 62+ AND/OR HOUSEHOLD MEMBER WITH DISABILITY	YES	N/A	✓		N/A	N/A	N/A
	NO			✓			
STATUS OF REPAIRS	COMPLETE	N/A	N/A	N/A			✓
	INCOMPLETE				✓	✓	

AMI = AREA MEDIAN INCOME

Based on survey responses and after an environmental review is completed on the damaged residence, the program invites homeowners in Phases 1 – 6 to start a program application for assistance to determine eligibility. Phase 7 eligibility is based on FEMA direct housing participation and other program eligibility requirements.

Eligibility

After the application is submitted, it is reviewed for eligibility. To be eligible for program assistance, homeowners must meet the following requirements:

- Owner occupant at time of disaster event and still maintain ownership through program final project inspection.
- Damaged address was the applicant’s primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 Disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of 60 disaster declared parishes



Homeowner Program Steps

Below is an overview of the homeowner journey in the program, from initial survey to reimbursement and/or repair or reconstruction.

1 COMPLETE THE PROGRAM SURVEY

Completing the program survey is the first step in receiving program assistance. The Restore Louisiana program survey deadline was August 1, 2023. Homeowners who did not submit a survey by the deadline may not be considered for program assistance.

2 ENVIRONMENTAL REVIEW

The federally required environmental review is the process of reviewing a project and its potential environmental impact to determine whether it meets federal, state and local environmental standards. The environmental review is conducted without an appointment and from the road or right-of-way.

3 START THE PROGRAM APPLICATION

Qualified homeowners who submitted a program survey and have had an environmental review of their property performed by the program will be invited to start the program application according to their phase. The deadline to complete the Restore Louisiana program application was October 31, 2023.

4 DAMAGE & LEAD ASSESSMENT

During a scheduled damage assessment appointment with the applicant, inspectors will use industry standard software to inspect work already completed and to determine a scope of work for prospective repairs needed to complete the home. The program will also send inspectors to test for lead-based paint in homes constructed prior to 1978.

5 ELIGIBILITY REVIEW

The program will review the application and information from third-party sources to determine whether the homeowner meets eligibility requirements for the program. If the program is unable to verify information from third party sources, applicants may be required to submit supporting documentation for program review.

6 AWARD DETERMINATION

After steps 1-5 are completed, the homeowner will receive their calculated grant award which accounts for any duplication of benefits. The homeowner will have 60 days to either accept or appeal their award. Homeowners may also consult with their case manager during this period.

7 CONTRACTOR SELECTION

If a homeowner has remaining repairs or will require reconstruction, during the application the homeowner will choose between **SOLUTION 1: Program Managed Construction** or **SOLUTION 2: Homeowner Managed Construction** prior to closing on their grant award. Based on individual conditions at the time of application, applicants can choose the program solution which best fits their own need and capacity to complete their home repair or reconstruction project within the program allotted timeframe.

Prior to closing on their grant awards, applicants will be asked to select their contractor based on their previously chosen solution. Applicant will be able to work with their case manager throughout the contractor selection process.

Please visit the program Resources page for more information on contractor selection:

- [Solution 1 Reconstruction](#)
- [Solution 2 Reconstruction](#)
- [Solution 2 10 Tips for Hiring a Contractor](#)
- [Solution 2 Mobile Home Unit Repair Options](#)
- [Fortified Construction Checklist](#)
- [Fortified Roof Checklist](#)

Contractor Selection is the last status where the solution chosen on the application may be changed prior to closing on the grant award.

8 GRANT AGREEMENT & EXECUTION

After accepting their award, the homeowner will meet with the closing team to sign their grant agreement.

9 REIMBURSEMENT, REPAIR, RECONSTRUCTION

Once the grant agreement is executed and depending on the homeowner's selected solution, the homeowner will be issued a reimbursement check and/or will be provided a grant award to repair or reconstruct their home. The allotted time for project repairs/reconstruction starts on the date the grant agreement is executed.

Program Outreach

- The Restore Louisiana Homeowner Assistance Program discontinued mobile support locations effective Friday, November 17, 2023, including the office located in Lake Charles at the Magnolia Building, 1011 Lakeshore Drive. Homeowners may continue to submit their applications to the Restore Louisiana Homeowner Assistance Program online by logging into their account at restore.la.gov or by calling the program call center at 866.735.2001 from 8 a.m. to 5 p.m., Monday through Friday.



Executive Summary

- The Restore Louisiana Homeowner Assistance survey opened on Feb. 1, 2022. The program opened applications:
 - Phase 1 on May 11, 2022
 - Phase 2 – 3 on Aug. 24, 2022
 - Phase 4 – 5 on Nov. 28, 2022
 - Phase 6 on Dec. 15, 2022
 - Phase 7 on Apr. 17, 2023
- Survey Submission Deadline of 8/1/2023 has passed.
- Application Submission Deadline of 10/31/2023 has passed.
- The program has set a deadline of November 1, 2024, for all grant award agreements to be executed.
- As of 10/14/2024 there have been 39,330 total survey submissions. 25,780 homeowners were determined to be in Phases I – VII.
- 25,756 environmental reviews have been completed, representing 99.9% of the 25,780 homeowners in Phases I – VII.
- 25,751 homeowners, from Phases I – VII, have been invited to start an application. 20,770 applications have been submitted, representing 81% of the homeowners invited to start an application.
- There has been a total of 12,730 grant awards offered to homeowners totaling \$955,437,762.59. Of those, 10,990 homeowners have closed on their grant agreements, obligating \$829,854,090.72.
- 4,566 Housing projects have been completed to date.

Program Mobile and Event Outreach

- There were no planned outreach events during this reporting period.
- Table 1: Completed Outreach:

Mo./ Yr.	Outreach
2022 Jun-Dec	111
1st Qtr. '23	56
2nd Qtr. '23	113
3rd Qtr. '23	229
4th Qtr. '23	92

- No planned Mobile Outreaches scheduled to take place in the next reporting period.

Table 2: Homeowner Program Snapshot.

Restore 2020 Homeowner Program Weekly Snapshot					
Activity	As of 10/7/2024	Weekly Activity	As of 10/14/2024	Percentage	Total Dollars
Surveys Recorded					
					Survey Deadline 8/1/23
Submitted Surveys	39,330	0	39,330	100%	
Working Phases (1-7) Total	25,780	0	25,780	66%	
Non-Working Phases Total	13,550	0	13,550	34%	
Environmental Reviews					
Environmental Reviews Available to Work	23	1	24		
Environmental Reviews Completed	25,757	-1	25,756		
Home Inspections					
Home Inspections Available to Work	14	4	18		
Total Home Inspections Completed	20,284	2	20,286		
Applications In Process					
					Application Deadline 10/31/23
Total Number of Invited Applications	25,751	0	25,751		
Applications Not Submitted by Deadline	4,987	-8	4,979		
Application Documentation Requested	2	0	2		
Applications Available for Grant Determination	20,762	8	20,770	100%	
Pending Grant Determination	135	-26	109	1%	
Grant Determinations					
				99%	% Grant Determinations
Zero Award	829	5	834	4%	
Ineligible	3,956	33	3,989	19%	
Withdrawn	669	5	674	3%	
Inactive Offered	2,369	65	2,434	12%	
Appeals In Progress	57	-20	37		
Grant Awards Offered to Applicant	12,804	-74	12,730	61%	\$955,437,762.59
Grant Awards					
Grant Awards Obligated	10,848	142	10,990		\$829,854,090.72
Solution 1 & 1/3	4,336	21	4,357		\$345,669,672.30
Solution 2 & 2/3	6,259	120	6,379		\$469,804,762.59
Solution 3 Only	253	1	254		\$14,379,655.83
Disbursements					
Total Disbursements	7,401	-5	7,396		\$414,186,016.91
Solution 1 & 1/3	3,018	-69	2,949		\$143,005,847.23
Solution 2 & 2/3	4,144	60	4,204		\$257,189,231.70
Solution 3 Only	239	4	243		\$13,990,937.98
Housing Rehab/Reconstruction Complete					
Housing Rehab/Reconstruction Complete	4,444	122	4,566		
Solution 1 & 1/3	1,659	52	1,711		
Solution 2 & 2/3	2,542	66	2,608		
Solution 3 Only	243	4	247		



Table 3: Key Program Statistics: Totals to Date.

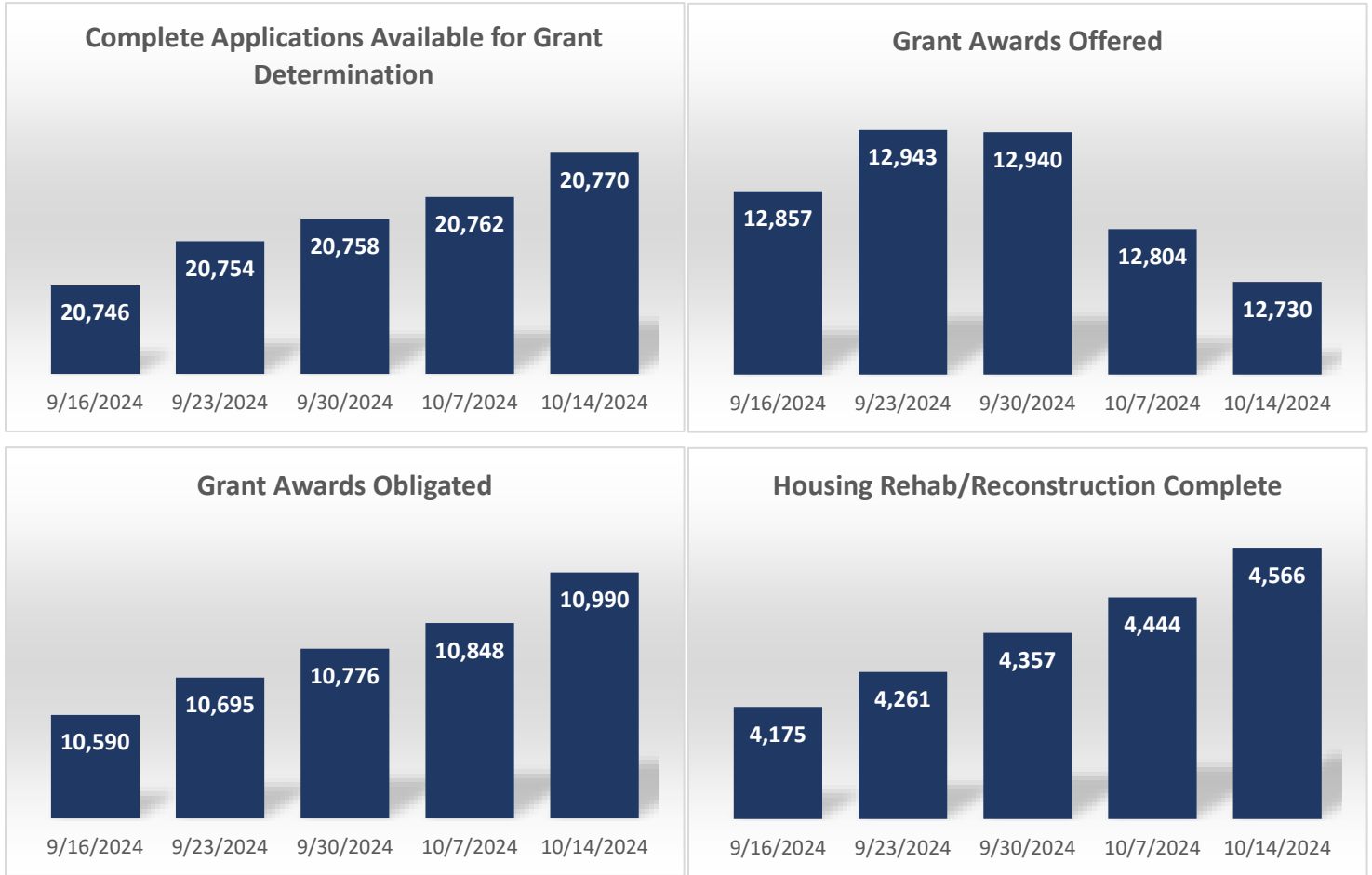




Table 8: Demographic Information for Submitted Applications.

Self-Reported Race	Submitted Applications	Submitted Applications %	Grants Offered	Grants Offered Percentage %	Grant Awards Obligated	Obligated Percentage %
American Indian/Alaska Native	162	0.8%	155	1.2%	132	1.2%
American Indian/Alaska Native and White	92	0.4%	87	0.7%	75	0.7%
American Indian/Alaskan Native/Black-African American	250	1.2%	241	1.9%	208	1.9%
Asian	98	0.5%	87	0.7%	74	0.7%
Asian and White	22	0.1%	21	0.2%	18	0.2%
Black/African American	8,145	39.2%	7,640	60.0%	6,681	60.8%
Black/African American and White	221	1.1%	204	1.6%	178	1.6%
Decline to answer	267	1.3%	243	1.9%	199	1.8%
Native Hawaiian/Other Pacific Islander	9	0.0%	9	0.1%	8	0.1%
Native Hawaiian/Other Pacific Islander and White	8	0.0%	8	0.1%	8	0.1%
Other Multi-Racial	224	1.1%	207	1.6%	164	1.5%
White	4,074	19.6%	3,753	29.5%	3,184	29.0%
NOT PROVIDED	7,198	34.7%	75	0.6%	61	0.6%
Total	20,770	100%	12,730	100%	10,990	100%

Female Head of Household % of Complete Apps:

45%



Appendix A Table 11: Submitted Applications and Grants Offered by House District.

House District	Submitted Applications	Grant Awards Offered	House District	Submitted Applications	Grant Awards Offered	House District	Submitted Applications	Grant Awards Offered
1	2	1	37	360	236	73	532	348
2	10	7	38	20	17	74	168	110
3	16	7	39	30	21	75	128	86
4	11	6	40	58	46	76	107	52
5	3	2	41	42	19	77	70	28
6	1	0	42	70	50	78	140	79
7	3	1	43	13	9	79	157	81
8	0	0	44	36	21	80	54	32
9	0	0	45	9	4	81	509	350
10	0	0	46	55	37	82	90	52
11	10	6	47	367	193	83	497	297
12	18	9	48	43	29	84	313	148
13	30	21	49	108	85	85	124	70
14	13	8	50	128	90	86	323	206
15	8	7	51	1,211	726	87	260	165
16	46	33	52	733	447	88	74	39
17	43	31	53	1,225	639	89	49	23
18	37	29	54	1,193	619	90	100	50
19	9	6	55	876	572	91	182	111
20	3	3	56	520	313	92	317	187
21	0	0	57	1,286	842	93	161	99
22	61	32	58	718	510	94	86	46
23	24	16	59	75	48	95	184	116
24	54	34	60	309	219	96	70	51
25	65	35	61	49	26	97	368	227
26	57	34	62	87	61	98	100	61
27	32	21	63	62	39	99	369	210
28	0	0	64	35	20	100	413	269
29	64	42	65	32	20	101	39	25
30	76	46	66	25	18	102	221	143
31	14	7	67	39	26	103	212	122
32	309	212	68	42	28	104	87	43
33	342	202	69	17	9	105	319	162
34	964	580	70	30	19	Unknown	4	3
35	381	247	71	35	21	Total	20,770	12,730
36	258	159	72	1,041	716			



Appendix A Table 12: Submitted Applications and Grants Offered by Senate District.

Senate District	Submitted Applications	Grant Awards Offered	Senate District	Submitted Applications	Grant Awards Offered
1	366	191	22	162	117
2	2,236	1,575	23	34	21
3	870	536	24	143	100
4	769	463	25	909	543
5	365	226	26	193	120
6	920	620	27	1,403	850
7	459	290	28	164	110
8	1,081	557	29	136	77
9	161	94	30	602	390
10	427	233	31	104	62
11	279	140	32	36	26
12	953	629	33	50	25
13	256	157	34	72	56
14	134	83	35	45	32
15	142	89	36	0	0
16	78	51	37	3	2
17	428	301	38	9	4
18	427	264	39	34	18
19	1,819	1,099	Unknown	4	3
20	3,347	1,808	Total	20,770	12,730
21	1,150	768			



Appendix B Table 13: FEMA Verified Loss (FVL) Greater than \$3,000, Submitted Applications and Grants Offered by Parish.

Damaged Parish	*> \$3K FVL	Submitted Applications	Grant Awards Offered
Acadia	710	116	78
Allen	821	152	104
Ascension	1,493	378	242
Assumption	605	277	204
Beauregard	1,631	217	153
Bienville	1	0	0
Bossier	1	0	0
Caddo	269	46	24
Calcasieu	12,504	2,182	1,329
Cameron	1,068	218	105
Catahoula	1	0	0
East Baton Rouge	1,918	412	264
East Feliciana	235	84	60
Grant	345	51	27
Iberia	460	144	111
Iberville	404	106	72
Jackson	72	11	9
Jefferson	10,086	2,090	1,187
Jefferson Davis	988	176	118
La Salle	45	0	0
LaSalle	0	11	8
Lafayette	553	112	69
Lafourche	6,984	2,210	1,270
Lincoln	98	11	7
Livingston	2,104	416	261
Morehouse	131	30	22
Natchitoches	222	26	17

Damaged Parish	*> \$3K FVL	Submitted Applications	Grant Awards Offered
Orleans	7,318	1,909	1,164
Ouachita	433	90	63
Plaquemines	876	270	128
Pointe Coupee	74	22	17
Rapides	1,258	151	88
Red River	1	0	0
Sabine	161	17	10
St. Bernard	959	144	90
St. Charles	2,754	834	515
St. Helena	672	388	287
St. James	1,448	569	410
St. John the Baptist	4,007	1,203	797
St. Landry	604	93	69
St. Martin	353	79	53
St. Mary	427	142	105
St. Tammany	2,751	451	217
Tangipahoa	4,495	1,593	1,039
Terrebonne	8,193	2,926	1,676
Union	103	16	8
Vermilion	677	118	73
Vernon	497	68	40
Washington	753	157	107
West Baton Rouge	101	22	14
West Feliciana	41	9	7
Winn	135	19	12
Other Parishes	0	4	0
Total	82,840	20,770	12,730

*Pipeline #6: FEMA Major/Severe Data Updated

*Pipeline #17 FEMA Major Severe column updated to reflect FVL>\$5K

*Pipeline #26 FVL>\$5K column updated to reflect FVL>\$3K

*Pipeline #46: FEMA Data Updated

Appendix C Table 14: Grant Awards by Parish.

Damaged Parish	Pending Grant Determination	Grant Award Offered	Grant Awards Offered Amounts (\$)	Obligated Award	Obligated Award Amount (\$)
Acadia	2	78	\$ 5,954,108.85	70	\$ 5,148,628.19
Allen	0	104	\$ 9,328,180.06	87	\$ 7,646,672.58
Ascension	1	242	\$ 16,321,767.69	214	\$ 14,687,445.98
Assumption	1	204	\$ 16,093,680.86	184	\$ 14,900,244.00
Beauregard	2	153	\$ 14,891,761.60	133	\$ 12,668,949.43
Caddo	0	24	\$ 1,390,406.55	20	\$ 1,017,690.37
Calcasieu	8	1,329	\$ 116,802,720.15	1,161	\$ 102,909,675.80
Cameron	0	105	\$ 9,423,872.01	83	\$ 7,664,640.23
East Baton Rouge	2	264	\$ 15,373,954.67	233	\$ 13,622,592.05
East Feliciana	1	60	\$ 5,677,913.87	54	\$ 5,163,148.07
Grant	0	27	\$ 1,855,728.23	22	\$ 1,424,759.23
Iberia	0	111	\$ 9,163,903.83	97	\$ 7,736,275.46
Iberville	1	72	\$ 5,291,523.23	62	\$ 4,779,676.72
Jackson	0	9	\$ 789,403.77	8	\$ 680,430.50
Jefferson	12	1,187	\$ 63,606,413.47	1,006	\$ 52,918,652.82
Jefferson Davis	1	118	\$ 8,932,016.12	103	\$ 7,908,423.50
LaSalle	0	8	\$ 456,100.68	5	\$ 313,278.75
Lafayette	0	69	\$ 4,514,427.16	58	\$ 3,801,674.15
Lafourche	15	1,270	\$ 109,335,700.12	1,094	\$ 95,685,897.58
Lincoln	0	7	\$ 560,822.04	6	\$ 474,065.76
Livingston	2	261	\$ 21,874,135.18	229	\$ 18,428,581.90
Morehouse	0	22	\$ 1,957,127.11	21	\$ 1,937,874.82
Natchitoches	0	17	\$ 1,265,712.43	16	\$ 1,254,257.32
Orleans	13	1,164	\$ 55,451,628.28	916	\$ 39,537,818.59
Ouachita	1	63	\$ 4,742,415.37	53	\$ 3,509,266.87
Plaquemines	3	128	\$ 9,890,948.37	100	\$ 8,067,471.95
Pointe Coupee	0	17	\$ 1,584,021.65	16	\$ 1,524,906.37
Rapides	2	88	\$ 6,557,650.12	75	\$ 5,703,161.77
Sabine	0	10	\$ 715,484.14	8	\$ 521,517.79
St. Bernard	0	90	\$ 4,242,678.34	77	\$ 3,624,703.89
St. Charles	3	515	\$ 39,782,227.13	453	\$ 35,083,069.16
St. Helena	4	287	\$ 24,343,103.61	267	\$ 23,134,320.09
St. James	2	410	\$ 31,269,539.79	366	\$ 28,568,791.19
St. John the Baptist	6	797	\$ 55,631,008.89	727	\$ 50,998,562.93
St. Landry	0	69	\$ 5,303,959.23	57	\$ 4,521,923.09
St. Martin	0	53	\$ 4,278,327.33	44	\$ 3,495,259.75
St. Mary	2	105	\$ 8,282,260.96	88	\$ 7,052,451.33
St. Tammany	0	217	\$ 11,327,320.59	188	\$ 9,389,820.42
Tangipahoa	4	1,039	\$ 83,063,681.94	903	\$ 72,587,315.98
Terrebonne	12	1,676	\$ 147,753,308.84	1,457	\$ 131,559,685.20
Union	0	8	\$ 486,313.98	7	\$ 403,133.99
Vermilion	1	73	\$ 5,650,955.13	65	\$ 5,221,957.79
Vernon	1	40	\$ 3,189,815.02	33	\$ 2,703,234.74
Washington	2	107	\$ 8,540,369.13	96	\$ 7,732,338.00
West Baton Rouge	0	14	\$ 1,240,407.89	11	\$ 1,018,317.49
West Feliciana	0	7	\$ 389,999.16	6	\$ 304,999.16
Winn	0	12	\$ 858,958.02	11	\$ 816,527.97
UNKNOWN	5	0	\$ -	0	\$ -
Total	109	12,730	\$955,437,762.59	10,990	\$829,854,090.72