

# The Four W's of Restore Louisiana

## What is the Restore Louisiana Program?

The **Restore Louisiana Homeowner Assistance Program** is a federally funded program that **provides grant assistance to homeowners impacted by Hurricanes Laura, Delta and Ida and the May 2021 Severe Storms** for:

- Home repair or reconstruction
- MHU repair or replacement
- Reimbursement for repairs already completed

The first step toward receiving assistance is to complete the program survey on any smart phone, computer or tablet at [restore.la.gov](https://restore.la.gov).

## Who is eligible?

To potentially qualify for assistance, homeowners must meet the following requirements:

- Owner-occupant at time of disaster event and still maintain ownership through program final project inspection
- Damaged address was the applicant's primary residence at the time of disaster event
- Suffered damage as a result of the 2020-21 disasters
- Eligible structure as determined by program, including single family homes, duplexes, mobile homes and condominiums
- Located in one of the 60 disaster-declared

## Where do I complete the program survey?

The program survey can be completed **online at [restore.la.gov](https://restore.la.gov)** on any smartphone, computer or tablet or **by calling the program call center at 866.725.2001**, open 8 am to 5 pm, Monday through Friday.

## When can I receive assistance?

After you complete the initial survey, the program will review your responses and invite you to complete a full application if you meet the phasing requirements. Once you begin the application process, your assigned case manager will work with you throughout the process.

**Get started today by completing the program survey at:**

**[restore.la.gov](https://restore.la.gov) | 866.735.2001**

