

August 11, 2022

APPLICANT BULLETIN #3

Policy Amendment Regarding Future Payment Assistance for Current Mortgages



**Louisiana
Homeowner
Assistance Fund**

Dear Applicant:

If your Louisiana Homeowner Assistance Fund application had been previously denied because your mortgage was current at the time of application, you may now be eligible for three future mortgage payments due to recent policy changes. If you are currently experiencing or have experienced any of the situations below, we invite you to contact the LA HAF Call Center at 1.833.88.LAHAF to have your application reopened. The Call Center is open Monday – Friday, 8 a.m. to 5 p.m. *Please do not create a duplicate application as it may delay processing times.*

Reasons the program would offer future payment assistance for mortgages that are current:

- A household member is currently receiving Unemployment Insurance benefits as evidenced by the Louisiana Workforce Commission (LWC) or Unemployment Insurance benefits documentation.
- A household member has received unemployment benefits of at least 3 weeks per quarter for the current year or 12 or more weeks for the prior year as evidenced by LWC or Unemployment Insurance benefits documentation.
- Involuntary household member changes have occurred such as:
 - death of financially contributing household member as evidenced by a death certificate and proof of previous occupancy (*if not already established*).
 - current-year Social Security Income Disability benefits approval
 - increase in household members due to the death of an immediate family member (*immediate defined as parent, grandparent, child, stepchild, or grandchild*).

The list above is not exhaustive. If you believe your circumstance would qualify, please reopen your application so it can be reviewed by the eligibility team. Exceptions to this policy will be evaluated on a case-by-case basis.

Once your application has been reopened, you'll need to digitally re-sign the application summary after making any necessary edits. Your application will be evaluated based on the standard program requirements (*income limits, own/occupy a primary residence in LA, and hardship related to the pandemic*).

If you have any questions, please phone the Call Center at 1.833.88.LAHAF. An agent would be happy to assist you.

In service,

The Louisiana Homeowner Assistance Fund

VISIT [HAF.LACOVIDHOUSING.COM](https://www.haf.lacovidhousing.com) TO LEARN MORE.



LOUISIANA
Office of
**COMMUNITY
DEVELOPMENT**

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