

June 14, 2022

LENDER BULLETIN #2

Policy Change in Response to Aged Records



Louisiana
Homeowner
Assistance Fund

Lenders & Servicers,

Effective **July 1, 2022**, all files pending V-records for 61 days or more will be automatically removed from the CDF workflow. The program will calculate the arrearage using the applicants' most-recent mortgage statement. This is not an ideal situation for the Program or you as the lender or servicer, but the applicants cannot continue waiting on assistance. *Please note once a file is pulled from the CDF process, we will **NOT** be able to provide I- or A-records. We will only have the ability to send B-records.*

Our CDF Team reaches out to all lenders and servicers on a weekly basis. Everyone should be aware of their files pending V-records. **We ask that you please work with your dedicated CDF Team Representative to clear up all aged files prior to 07/01/22.**

Lender/Servicer Assignments:

#s through Letter G	Quinten Swann
Letters H through P	Dina Richard
Letters Q through Z	I'Neka Martin

Thank you in advance for your prompt attention to this matter. We greatly appreciate your partnership.

Kind regards,

The Louisiana Homeowner Assistance Fund

VISIT [HAF.LACOVIDHOUSING.COM](https://haf.lacovidhousing.com) TO LEARN MORE.



LOUISIANA
Office of
COMMUNITY
DEVELOPMENT

The program is funded through the U.S. Treasury Department and administered by the Louisiana Office of Community Development.