

# Applicant Journey



Louisiana  
Homeowner  
Assistance Fund

## 1 CREATE A PROFILE

Visit [HAF.LACovidHousing.com](https://HAF.LACovidHousing.com) and click APPLY NOW to access the application portal. After answering the pre-screening questions, you will then be prompted to register with a unique username and password. Once you have registered, you will be able to fill out and submit an application.

Throughout the process, you will be able to access your application and check the status at any time by signing into the application portal.

## 2 SUBMIT APPLICATION

The online application allows you to quickly enter information about you and your property. To access application guidelines and other support materials, please visit the Resources page on [HAF.LACovidHousing.com](https://HAF.LACovidHousing.com). Once all information has been entered and your application indicates it is 100% complete, the system will prompt you to submit your application.

## 3 ELIGIBILITY REVIEW

Your application will be assigned to a case manager for eligibility review. Case managers will contact homeowner applicants via the application portal to obtain any additional documentation required to complete processing.

## 4 CHECK YOUR STATUS

You will be able to log in to the portal at anytime to check the status of your application and see when it has been approved.

## 5 FUNDING IS TRANSFERRED

In most cases, mortgage servicers will be paid directly on the homeowner's behalf.

VISIT [HAF.LACOVIDHOUSING.COM](https://HAF.LACOVIDHOUSING.COM) TO LEARN MORE AND  
TO START YOUR APPLICATION TODAY!

*The Louisiana Homeowner Assistance Fund program is a free, federally funded financial relief program for homeowners financially impacted by COVID-19 who are behind on their mortgages and facing potential default and/or foreclosure. The program is funded through the U.S. Treasury Department and administered by the Louisiana Office of Community Development.*

