Tesoro de EE. UU. Programa de Asistencia de Alquiler de Emergencia del Estado de Luisiana

Guíadel Usuario | Para los Inquilinos



Mayo 2021

Guía de Aplicación en Línea

Visión General

¿Qué es el Programa de Asistencia de Alquiler de Emergencia del Tesoro de EE. UU. de Luisiana?

Este programa de solicitud es financiado por el Departamento del Tesoro de los Estados Unidos para proporcionar asistencia de alquiler de emergencia en todo el estado para ayudar a las personas que están en riesgo de experimentar la falta de vivienda o la inestabilidad de la vivienda debido a la pandemia de COVID-19. Los solicitantes elegibles pueden recibir asistencia para pagos de alquiler vencidos y alquileres a plazo o pagos de alquiler a plazo solamente.

QUIENES: Los inquilinos individuales y los propietarios pueden solicitar

QUÉ: Los solicitantes pueden solicitar asistencia para alquiler vencido, alquiler a plazo o una combinación de ambos

- Para el alquiler vencido y el alquiler a plazo (solo o combinado), el período de tiempo no puede exceder los 15 meses
- El alquiler a plazo solo se puede usar durante tres meses a la vez

CUÁNDO: El alquiler vencido puede no ser a partir de antes del 1 de abril del 2020

¿Cómo sé si soy elegible para este programa?

- vivienda.

¿Necesita ayuda?

Si ha sido afectado por COVID-19 y necesita ayuda con su solicitud, llame a nuestro Centro de Contacto al 877-459-6555.

Horario de atención del Centro de contacto: Lunes - Viernes 8 AM - 5 PM

• Usted vive en una unidad de alquiler que se encuentra en una de las parroquias que están cubiertas por el programa.

• Alguien en su hogar calificó para los beneficios de desempleo o experimentó una reducción en los ingresos del hogar, incurrió en costos significativos o experimentó otras dificultades financieras debido directa o indirectamente a COVID-19. • Usted ha recibido un aviso de alquiler vencido, un aviso de servicios públicos vencido, o un aviso de desalojo, o está experimentando inestabilidad en la

 Cualquier financiamiento para el alguiler pendiente que se le solicite a través del programa estatal no ha sido pagado, reembolsado o duplicado por ninguna otra fuente (por ejemplo, parroquia, ciudad, federal, sin fines de lucro).

• Los ingresos de su hogar no exceden el 80% del límite de ingresos medios (AMI) del área para la parroquia, según lo definido por el Departamento de Vivienda y Desarrollo Urbano (HUD, por sus, por sus familiares).

Inicio de Sesión de la Aplicación

Primera vez que inicie sesión

Deberá **registrarse** para crear su nombre de usuario y contraseña.





Selección de Idioma: Se puede elegir su idioma preferida del menú desplegable. Las opciones incluyen:

- Inglés
- Español

English

Nota: Si ya se ha registrado, puede volver a iniciar sesión con su nombre de usuario y contraseña.

¿Ya te has registrado, pero has olvidado tu contraseña? No hay problema. Puede restablecer su contraseña donde dice ¿Olvidó la contraseña?

Registro de Aplicación

- 1. Ingrese su correo electrónico.
- 2. Cree una contraseña.
- 3. Confirme su contraseña.
- 4. ¿Está solicitando como inquilino o propietario? Elija el tipo de aplicación.
- 5. Haga clic en el cuadro para confirmar que es humano.
- 6. Haga clic en el botón Registrarse.

	State of Louisiana's U.S. Treasury					
Er	Emergency Rental Assistance Program					
@	Email 🚺					
6	Password					
	Confirm Password					
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O Renter Applicant						
C) Landlord Applicant					
	I'm not a robot					
	Sign Up					
	Already have an account? Sign In					

Selección de Idioma: Se puede elegir su idioma preferida del menú desplegable. Las opciones incluyen:

- Inglés
- Español



Nota: Si ya se ha registrado, puede volver a iniciar sesión con su nombre de usuario y contraseña.

¿Ya te has registrado, pero has olvidado tu contraseña? No hay problema. Puede restablecer su contraseña donde dice ¿Olvidó la contraseña?

Inicio de Sesión de Aplicación

Ahora que se ha registrado, puede iniciar sesión.

- 1. Ingrese su correo electrónico.
- 2. Introduzca su contraseña.
- 3. Haga clic en el botón **Iniciar Sesión.**



Idioma selección: Se puede elegir su idioma preferida del menú desplegable. Las opciones incluyen:



Nota: Si olvida su contraseña, puede restablecerla aquí.

Crear Su Aplicación



Louisiana Housing Corporation

State of Louisiana's U.S. Treasury Emergency Rental Assistance Program

The State of Louisiana's U.S. Treasury Emergency Rental Assistance Program is open for applications on March 5, 2021.

Applications can be submitted only through our secure online portal and there is no fee to submit an application.

Our Contact Center will not ask you for your personal information such as social security number, driver license number, or credit card information.

WELCOME TO THE STATE OF LOUISIANA'S EMERGENCY RENTAL ASSISTANCE PROGRAM

What is Louisiana's Emergency Rental Assistance Program (LA ERAP)?

This application program is funded by the United States Department of Treasury (Treasury) to provide statewide emerg rental assistance to help people who are at risk of experiencing homelessness or housing instability due to the COVIDpandemic. Eligible applicants may receive assistance for past-due rent or forward rent payments.

How do I know if I'm eligible for this program?

- You live in a rental unit that is located in one of the parishes that are covered by the program.
- Someone in your household qualified for unemployment benefits or experienced a reduction in household income incurred significant costs, or experienced other financial hardship due directly or indirectly to COVID-19.
- You have received a past due rent notice, past due utility notice, or an eviction notice, or you are experiencing how instability.
- Any funding for outstanding rent that you are requested through the state program has not been paid, reimbursed duplicated by any other source (e.g., parish, city, federal, non-profit).
- Your household income does not exceed 80% of area median income limit (AMI) for the parish, as defined by the Department of Housing and Urban Development (HUD).



English 🗸

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Need help?

gency -19	If you have been impacted by COVID-19 and cannot provide the documents listed or need help, please call our Contact Center at 877-459-6555			
	Contact Center Hours of Operation Monday-Friday 8 AM - 5 PM			
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Detalles de Contacto para Pre-Elegibilidad

- 1. Introduzca sus datos de contacto.
 - Nombre
 - Inicial media
 - Apellido
 - Número de teléfono
 - Correo electrónico
- Ingrese los Detalles de la dirección de la unidad de alquiler para la que se solicita asistencia.
 - Dirección física (número y nombre de la calle)
 - Número de unidad
 - Ciudad
 - Estado
 - Código postal
 - Parroquia
- 3. Salvar sus respuestas.

Louisiana H Corporation	lousing
ate Application - Renter	
Contact Details	
First Name	MI
cname]
Phone	
(345) 345-3453	
Rental Address Details	
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Rental Address City	
rayne	
Rental Address Zip Code	
70578	
70578	

State c	of Louisia	na's U.S.	Treasury
Emergen	cy Rental	Assistan	ce Program

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English

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Detalles de Contacto para Pre-Elegibilidad



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Pre-Elegibilidad

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- 2. Enviar.

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ve you or any one in your household been unemployed for the last 90 days or greater?

ease Explain:

you or someone in your household qualify for unemployment benefits?

ease Explain:

ve you or someone in your household experienced a reduction in income due to the COVID-19 Outbreak?

ease Explain:

we you or anyone in your household incurred significant costs due to the COVID-19 Outbreak?

ease Explain:

we you or anyone in your household experienced any other financial hardships as a result of the COVID-19 Outbreak?

ease Explain:

you currently behind on your monthly rental payments?

ease Explain:

ve you received an eviction notice or experienced any housing instability due to an inability to meet the monthly rental requirements?

ease Explain:

you or anyone in your household currently receiving or have you received in the past any additional financial assistance as a result of the COVID-Outbreak?

ase Explain:

your household currently receiving a monthly federal subsidy (e.g., a Housing Choice Voucher, Public Housing, or Project-Based Rental sistance)?

ease Explain:

you receive non-rental assistance from state or federal programs (such as food stamps or unemployment benefits) in the past 12 months?

NAP (Supplemental Nutrition Assistance Program/food stamps) HEAP (Low Income Home Energy Assistance Program) VC (Unemployment benefits)

ase Explain:

nit 🗙 Cancel All f

cel All fields with * must be entered in order to Submit

Pre-Elegibilidad

Para guardar y continuar, elija Sí.



Tablero de Aplicación

Aquí puede ver el progreso de su solicitud y qué secciones aún deben completarse. No tiene que completar la solicitud de una sola vez. Se divide en pequeñas secciones que hacen que sea fácil de actualizar y guardar sobre la marcha.

Seguimiento **del progreso:** Podrá monitorear el progreso de su aplicación a medida que complete y guarde cada sección, se actualizará en el rastreador.

Para editar & agregar Detalles para cada sección mirar para estos botones



Los indicadores de éxito junto a cada sección hacen que sea fácil ver cuáles están completos.



guardado y íntegro



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Louisiana Housing Corporation		State of Louisiana's Emergency Rental As	s U.S. Treasury sistance Program	English Y 😫	
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Acknowledgements 19 Click on Edit button to manage input data Certified

Certifier Name

Government ID Image

Detalles de Contacto para el Inquilino

- Introduzca los datos de contacto que falten. 1.
 - Nombre
 - Apellido
 - Número de teléfono
 - Correo electrónico
- 2. Haga clic en **Actualizar** para guardar y continuar.

Nota: Después de hacer clic en Actualizar para guardar y continuar, verá una ventana emergente de éxito en el panel.

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Click on Edit button to man	age input data
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Phone Number :	(654) 876-9876



Detalles Preliminares sobre el Propietario

Nota: Es preciso que toda la información para su Propietarios sea correcta y completa antes de enviar su aplicación. Su propietario tendrá que completar una sección para iniciar el reviso de aplicación.

- 1. Ingrese todos los detalles del propietario.
 - Nombre del propietario
 - Apellido del propietario
 - Correo electrónico del propietario
 Importante: El correo electrónico de su arrendador debe estar actualizado y ser correcto.
 - Número de teléfono del propietario
 - Propiedad / Nombre de la empresa
 - Tipo de propiedad
- 2. Haga clic en **Actualizar** para guardar.
- Haga clic en Solicitar confirmación del propietario incluso si no tiene la dirección de correo electrónico correcta. Se puede actualizar más adelante.

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Landiord Request Status : Confirmation Number : Request Not Sent

Request Landlord Confirmation

Dirección del Inquilino

 Elija el tamaño de su unidad de alquiler (número de habitaciones) en el menú desplegable.

2. Haga clic en **Actualizar** para guardar y continuar.

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s a 70578 hit Size	Parish Acadia	
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Documentación del Alquiler

- 1. Cargue su contrato de arrendamiento o alquiler.
- 2. Cargar todos los documentos que se aplican a su situación.
- 3. Haga clic en **Actualizar** para guardar y continuar.

Nota: Antes de enviar, puede volver para agregar más documentos si es necesario.



Landlord Request

Landlord Email : Landlord Phone

Property Name : Property Type :

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Esta sección de la aplicación capturará información básica sobre usted y otros miembros del hogar. Tendrá que editar sus datos y agregar a todos los demás miembros de su hogar.

- 1. Edite primero los detalles de su hogar.
- 2. Haga clic en el botón **Agregar** para agregar miembros adicionales de su hogar.





State of Louisiana's U.S. Treasury **Emergency Rental Assistance Program**

- Ingrese el nombre, la fecha de nacimiento, el 1. número de seguro social, el género, la raza / etnia, el estado laboral y la fecha del último día trabajado.
- Elija su Tipo de ingreso en el menú desplegable. 2.

Nota: Si elige Ingresos mensuales, tenga cuidado de ingresar solo su monto de ingreso mensual.



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Cancel

Update

Update Household

** File limit size is 20MB per file uploaded and all selected expenses must have related amount and document

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All fields with * must be entered in order to Update

- Elija al menos un documento requerido de la lista siempre que el tipo de ingreso que está reportando o permita que el Estado intente verificar su información con otras agencias.
- 4. Cargar el documento requerido.
- Documente cualquier ingreso mensual adicional (Por Mes) y cargue los documentos correspondientes.
- 8. Haga clic en **Guardar** para continuar.



** File limit size is 20MB per file uploaded and all selected expenses must have related amount and document

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All fields with * must be entered in order to Update

Es importante que los ingresos personales de cada miembro del hogar sean precisos y completos.

- Verifique que el monto de los ingresos se corresponda con el ingreso total anual de su hogar. El monto de ingresos que se muestra será acumulativo a medida que agregue nuevos miembros del hogar.
- 2. Si necesita hacer una corrección, simplemente presione cancelar.
- Cuando esté seguro de que los ingresos del miembro del hogar son correctos, haga clic en Guardar para continuar.

Nota: Si elige Ingresos mensuales, tenga cuidado de ingresar solo su Monto de ingreso mensual.



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Recuerde agregar a todos los demás miembros de su hogar.



Haga clic en el botón **Agregar** para agregar miembros adicionales de su hogar.



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t Add	Expenses () () Click on Add button to create new ref 12 months), and up to an add * Eligible applicants could receir months). Additional and separ 'Add.' * These amounts will be subject market rents.	ive up to 100% of all rental arrears da litional 3 months of future rent to help rate utility expenses can be added fo at to a cap based on the U.S. Housing Months Past-Due : 0	ting back to April 1, 2020 (capped at ensure housing stability. g back to April 1, 2020 (capped at 12 r any utility type past-due by clicking g and Urban Development's (HUD) fair Past Due Amount : \$0.00	
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n order to Save				apped at 12 by clicking nt's (HUD) fa
	Monthly Rent Amount : \$0.00	Months Past-Due :	0 Past Due Amor	unt : \$0.00

Tipo de Gasto: El Alquilar

- Ingrese el monto de su alquiler mensual, la fecha de inicio del contrato de arrendamiento y la fecha de finalización del contrato de arrendamiento.
- 2. Elija el **Tipo de asistencia solicitada** en el menú desplegable. (Esto es requerido.)
- 3. Documente los fondos recibidos previamente.
- 4. Haga clic en **Guardar** para continuar.



Nota: Si está solicitando ayuda con el alquiler que está vencido, deberá completar el estado de cuenta detallado e ingresar el monto vencido por cada mes que se aplique.



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Tipo de Gasto: Utilidad de Electricidad

- 1. Elija el Tipo de gasto en el menú desplegable.
- 2. Elija el Proveedor de utilidades en el menú desplegable.
- 3. Ingrese los detalles de su cuenta de utilidad:
 - Nombre completo en la cuenta de utilidad
 - Número de cuenta de utilidad.
 - Importe total adeudado
- 4. Si el titular de la cuenta de la utilidad NO es un miembro del hogar, marque la casilla. De lo contrario, déjelo en blanco.
- 5. Cargue su aviso de utilidad vencido.
- 6. Haga clic en **Guardar** para continuar.
- Repita los pasos para cada tipo independiente de gasto de utilidad que esté vencido.

Nota: Es posible que algunos proveedores de servicios públicos puedan verificar su información vencida directamente, por lo que es posible que algunos campos no sean editables.

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ded and all selected expenses must have related amount and document



be entered in order to Save

Autorización de Procedimiento

Este es el último paso antes de enviar su solicitud.

Nota: Usted necesita completar todas las otras secciones de la aplicación antes de que usted pueda editar la sección de las confirmaciones.

En esta sección:

- 1. Reconocer y certificar los términos y condiciones de su solicitud.
- 2. Cargue una copia o imagen clara de su identificación del gobierno.
- 3. Haga clic en Actualizar para guardar.



	8
Acknowledgements mit size is 20MB per file uploaded	
llowing Acknowledgements and Certifications are applicable to Tenants receiving funds through the United States Treasury Emergency Assistance Program (USTERAP), as funded by the United States Department of Treasury (Treasury) for the State of Louisiana. These are provided pursuant to Section 501 ("Section 501") of Division N of the Consolidated Appropriations Act, 2021, Pub. L. No. 116-260 (Dec. 20) authorizing rental assistance funds ("Funds") through the U.S. Department of the Treasury. The provisions of Section 501 and related ice issued by the Department of the Treasury and LHC shall govern the use of these Funds. Such guidance shall be deemed to be porated as part of these Acknowledgements and Certifications.:	not provide the I Center at
cations:	
rtify that any lease or rental agreement provided is a true and accurate statement of tenancy in the State of Louisiana and that if approved to receive ords, this award will be used to make direct rental payments for the months specified in the application.	Plan
rtify that the rental property for which I am applying for assistance is my primary residence.	E Lat
rtify that all information relating to my eligibility for this assistance is true and accurate, including my eligibility under the following requirements:	
I have experienced a loss or reduction of income due to the COVID-19 pandemic due to unemployment of myself or a member of my household, a a. reduction in income, incurring significant costs, or other financial hardship.	
b. I am at risk of housing instability and/or homelessness.	
c. I have accurately reported my income.	
ertify that the gross household income indicated on my application and verified through the provided documentation is true and accounts for all sources	🗭 Edit
ertify that I have not received and am not aware of any duplicative benefit from another funding source, including but not limited to federal, county, or city ernment, non-profit organizations, or other entity providing rental assistance, nor shall I receive any duplicative benefits for months of rent paid for by C from these or any other organizations.	<i>v-</i> herokuapp- 1-03-04-
test that, to the best of my knowledge, there is no conflict of interest or identity of interest in receiving federal Funds by way of a financial or familial tionship to any personnel of the State or its designated agents, member of the LHC Board of Directors, or any other party with an oversight or nagement interest in Program Funds.	v-herokuapp- 1-03-04-
is application is completed by an Authorized Agent on behalf of the Tenant, the Authorized Agent hereby certifies that it is duly authorized to act on all of the Tenant as its agent with respect to this application.	not provide the
wledgements:	
ederstand that any Funds provided will exclusively be used to pay for rent and arrears payments for the identified rental property. All payments will be edited to the month as defined by LHC when providing Funds.	
derstand these Funds may be repaid if the Landlord, Tenant, or any part of the application are later found to be knowingly inaccurate and ineligible.	
derstand and acknowledge that LHC is required to share certain information about me in order to ensure the Agency's compliance with all rules and our ensure the Agency's compliance with all rules and our ensure the Agency's compliance with all rules and the Agency's compliance with all rules and our ensure the Agency's compliance with all rules and our ensure the Agency's compliance with all rules and the Age	De Roit
knowledge and agree that the information provided herein may be used to access other government records that, along with the information in this ilication, may be redisclosed to other government entities and contractors of Louisiana's Office of Community Development and the Louisiana Housing poration in order to determine eligibility for the program, verify the accuracy of statements made on this application, and for audit and statistical poses.	
submitting this application, you acknowledge and agree that the information provided herein may be used to access other government records that, ng with the information in this application, may be redisclosed to other government entities and contractors of Louisiana's Office of Community velopment and the Louisiana Housing Corporation in order to determine eligibility for the program, verify the accuracy of statements made on this velopment, and for audit and statistical purposes.	C Edit
nitting this application. I certify that all information provided herein, to the best of my knowledge, is true and adheres to the guidelines set by the State of ha's United States Treasury Emergency Rental Assistance Program for COVID-19. I understand this is a legally binding document and I may be subject to criminal penalties if I knowingly provide false or misleading information related to this application and that any attempt to defraud the State of Louisiana or these Funds will result in prosecution to the fullest extent of the law.	/-herokuapp- 1-03-04-
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Enviar Aplicación

Una ventana emergente le notificará cuando todas sus secciones estén completas y su solicitud esté lista para enviarse.

Para presentar su solicitud:

1. Haga clic en Enviar.

2. Haga clic en **Sí** para enviar.

Nota: Una vez que se envía su solicitud, NO hay adicional se pueden hacer cambios. Por lo tanto, desea asegurarse de que su solicitud sea **completa y precisa** antes de enviarla.

Si necesita ayuda antes de enviar, por favor llame al Centro de Contacto al (877) 459-6555.

Submit Application

Your application is available to be submitted. Once submitted, no additional changes can be made. Would you like to submit your application now?



Confirm Submit Are you sure you want to submit the Application?

Opción Para Revisar antes de Presentar Aplicación

Una ventana emergente le notificará cuando todas sus secciones estén completas y su solicitud esté lista para enviarse.

Si desea revisar su solicitud antes de enviarla:

1. Haga clic en Cerrar.



Haga clic en el botón Inicio cuando haya terminado de revisar. 3.

Nota: Una vez que se envía su solicitud, NO se pueden realizar cambios adicionales. Por lo tanto, asegúrese de que su solicitud esté **completa y sea precisa** antes de enviarla. Si necesita ayuda antes de enviar, por favor llame al Centro de Contacto al (877)459-6555.



Enviar Aplicación Después de Revisar



Nota: Una vez que se envía su solicitud, NO se pueden realizar cambios adicionales. Por lo tanto, asegúrese de que su solicitud esté **completa y** sea **precisa** antes de enviarla. Si necesita ayuda antes de enviar, por favor llame al Centro de Contacto al (877) 459-6555.

¿Cómo sé que se me envió mi aplicación?



Nota: A pesar de que se presente su solicitud, deberá notificar a su propietario. Deben completar una revisión requerida del propietario de su solicitud antes de que pueda ser procesada.

of Louisia ncy Renta	na's U.S. Treasury I Assistance Program	English	~	8	
mergency Rental / hrough our secure nter at 1-888-###- veekend, our call o formation such as	Assistance Program is open for applications on March 1, 2021. e online portal and there is no fee to submit an application. ##### between 7:00 a.m. – 7:00 p.m. (central) Monday – Friday. center will be open noon - 5:00 p.m. (central). social security number, driver license number, or credit card information.)	
rdemail.com equested ot Sent	Application Status : Submitted Completed : 100% • View Application				

Cómo Responder a las Solicitudes para Más Información

Después de enviar su solicitud, un trabajador social del programa puede llamarlo o enviarlo por correo electrónico para solicitar documentos adicionales o aclarar la información proporcionada.

Cómo responder:

- 1. Inicie sesión en el portal de aplicaciones.
- 2. Seleccione el sobre de las Comunicaciones.





State of Louisiana's U.S. Treasury Emergency Rental Assistance Program

The State of Louisiana's U.S. Treasury Emergency Rental Assistance Program is open for applications on March 5, 2021 Applications can be submitted only through our secure online portal and there is no fee to submit an application.

For assistance, please call our Contact Center at 877-459-6555 between 8:00 AM - 5:00 PM CST, Monday - Friday.

Our Contact Center will not ask you for your personal information such as social security number, driver license number, or credit card information.

Landlord Name : name lastname Landlord Email : landlord@eamil.com Confirmation Number : s83N836N Landlord Request Status : Request Sent Application Status : Submitted Completed : 100% English

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Cómo Responder a las Solicitudes para Más Información

3. Seleccionar respuesta a la solicitud del administrador de casos

en la lista desplegable Tipo de ticket.

- 4. Seleccione la aplicación correspondiente .
- 5. Escriba un asunto.
- 6. Escriba una nota para el Administrador de casos e incluya los detalles relevantes.
- 7. Cargar todos los documentos solicitados.
- 8. Haga clic en Enviar.

ubmit Help Ticket		
cket Type	Application	
Select Generic Rental Program Question Miscellaneous Referred Parish Question Response to Case Manager Request Technical Support	Select	~

Solicite Asistencia con Facturas de Servicios Públicos Vencidas

El Programa de Asistencia de Alquiler de Emergencia del Tesoro del Estado de Luisiana ahora está aceptando reclamos por facturas de servicios públicos vencidas, incluso para los solicitantes que ya han presentado su solicitud de asistencia de alquiler.

Importante: Si ya ha enviado su solicitud de asistencia de alquiler y necesita ayuda con una factura de servicios públicos vencida, siga estos pasos:

- 1. Inicie sesión en el portal de aplicaciones.
- 2. Seleccione el sobre de las Comunicaciones.



State of Louisiana's U.S. Treasury Emergency Rental Assistance Program

The State of Louisiana's U.S. Treasury Emergency Rental Assistance Program is open for applications on March 5, 2021. Applications can be submitted only through our secure online portal and there is no fee to submit an application.

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Our Contact Center will not ask you for your personal information such as social security number, driver license number, or credit card information.

Landlord Name : name lastname Landlord Email : landlord@eamil.com Confirmation Number : s83N836N Landlord Request Status : Request Sent Application Status : Submitted Completed : 100% English

O View Application

Solicite Asistencia con Facturas de Servicios

- 3. Elija Utility Assistance en el menú desplegable de tipos de ticket.
- 4. Elija su **aplicación**.
- 5. Elija su **Tipo de Gastos** en la lista desplegable.
- 6. Proporcione los detalles de su cuenta de servicios públicos.
 - Proveedor de servicios públicos
 - Nombre completo a cuenta
 - Número de cuenta
 - Importe total adeudado
 - Comentarios
 - Número de meses vencidos
- 7. Subir factura de servicios de utilidad vencida correspondiente por medio de la opción de **Documento**.
- Acepte las Certificaciones y reconocimientos para que el Programa pueda confirmar su monto vencido con el proveedor de servicios públicos y completar el pago.
- 9. Repita los pasos para cada tipo independiente de utilidad que esté vencida.

Públic	COS	Ve	enci	das
	Submit Help	Ticket		

Ticket Type *	Application *
 Select - Attestation Generic Rental Program Question Miscellaneous Referred Parish Question Response to Case Manager Request Technical Support 	- Select -
 ✓ - Select - Utility - Electricity Utility - Gas/Propane Utility - Trash Utility - Wastewater/Sewer Utility - Water Utility - Water Utility - Water/Sewer/Trash 	
Utility Provider *	Full Name on Account *
Account Number *	Is the Account Holder a member of Household? Total Amount Due *
Comments *	
Number of months utility bill past-due * Documents ** File limit size is 20MB per file uploaded * Examples of acceptable documents include a bill, invoice of Choose File No file chosen Choose File No file chosen	or other evidence of payment.
Update Acknowledgements ** File limit size is 20MB per file uploaded	
The following Acknowledgements and C funds through the United States Treasur funded by the United States Departmen These funds are provided pursuant to S Consolidated Appropriations Act, 2021, rental assistance funds ("Funds") throug provisions of Section 501 and related of	Certifications are applicable to Tenants receiving ry Emergency Rental Assistance Program, as t of Treasury (Treasury) for the State of Louisian ection 501 ("Section 501") of Division N of the Pub. L. No. 116-260 (Dec. 27, 2020) authorizing the U.S. Department of the Treasury. The uidance issued by the Department of the Treasury

and LHC shall govern the use of these Funds. Such guidance shall be deemed to be

incorporated as part of these Acknowledgements and Certifications .: