

CBN+ Engineer

Job title: CBN+ Engineer

Function: To carry out installations, servicing and maintenance of Tower brand commercial laundry chemical products on Cruise ships.

Working alongside onboarding project manager and engineering team to plan and implement within agreed timescales.

Lines of Communication:

- Upwards – Project Manager
- Laterally – Engineers, Onboarding Manager, Divisional Managing Director, Cruise team

Location: Flexible base.

75% of time located on a Cruise ship. Remaining time at office, warehouse, UK and international shipping ports.

Hours of work: 40 hours per week (standard but flexible as required)

Duties & Responsibilities

- Developing project specifications and schedules
- Conducting research to assess the feasibility, safety, and sustainability of projects
- Overseeing maintenance requirements to ensure operational efficiency
- Collaborating with other professionals within the organisation to achieve project goals

Working with other engineers to:

- Install chemical products
- Inventory management
- Maintenance
- Preparation schedule of works
- Reporting on installations
- Ongoing maintenance reporting
- Point of contact for issues and service issues
- Other ad hoc projects (new products introduced by Tower)

Qualifications / Experience:

- Qualified to City & Guilds 17th Edition Electrical installation or similar
- CCLNG Qualification preferred
- Plumbing experience is an advantage
- Experience within the Commercial Laundry / Commercial Leisure industry
- Back of house / Operational engineering support
- Working with chemicals / detergents / janitorial product range
- Experienced with tunnel wash, OPL dosing systems
- Previous experience in a similar role is advantageous
- Proficiency in relevant engineering software and tools
- Strong analytical and problem-solving skills
- Excellent communication and teamwork abilities

Skills & Personal Attributes:

- Highly organised and able to multitask and prioritise
- Excellent diagnostic and problem-solving abilities
- Ability to work independently and make decisions with minimal supervision
- Self-starter/proactive with a ‘can-do’ attitude
- Attention to detail with high standard of performance
- Possesses high standard of integrity
- Values collaboration and team building
- Displays critical thinking skills with creative approach to issue resolution
- Upholds strong communication abilities at all levels
- Demonstrates common sense and good judgement in pressured situations

Business Focus

Meeting business needs:	Provide support to the Project Manager and wider teams functions ensuring safety, quality and delivery performance are the key drivers
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People Focus

Managing relationships:	Build and maintain prosperous relationships with employees, internal/external clients and service providers
Developing people:	Promote a culture of continuous improvement and self-development

Personal Focus

Self-Control:	Perform effectively and act with the upmost professionalism at all times, remain calm even the most challenging of circumstances
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Change Focus

Adaptability:	Responds positively to the changing needs of the business and its clients by adapting behaviour to maintain effective performance.
Innovation:	Encourage new ideas and support implementation

Analytical Focus

Forward Planning:	Prepare plans, anticipate possible demands and outcomes, and prioritise appropriately.
Decision Making	Make timely and balanced decisions based on available information and experience, seeks support from peers and senior staff members.

Quality Focus

Initiative:	Identify areas of opportunity ensuring the necessary corrective action is taken before problems arise
Integrity:	Promote team values, demonstrate the highest level of respect, humility, honest and integrity and all times

Last updated: September 2024