

About the job

We're looking for a Supply Chain Manager to join our office-based Operations team

- Job title: Supply Chain Manager
- Contract type: Permanent
- Hours: 40 hours per week
- Location: Poole
- Holiday: 30 days paid (inc. bank holidays)

What you will be doing

- Responsible for the inventory levels held by Tower Supplies.
- Deliver stock availability and order fulfilment at the highest possible service levels.
- Responsible for meeting and exceeding relevant KPIs, such as OTIF (On Time in Full), SLOB (Slow moving and Obsolete) and MoH (Months on hand of inventory).
- Manage working capital through optimisation of stock levels and minimisation of excess stock without compromising service.
- Setting the stocking strategy for inventory levels reflecting usage, MOQs, EOQs, price breaks, Customer Contracted Stock.
- Responsible for implementing stocking and ordering decisions and needs from S+OP (Sales and Operation Planning) meetings.
- Develop reports, strategies and processes to simplify and deliver best practice and year on year improvements and savings.
- Maintain the relationship with current suppliers
 - Organize and attend meetings internally and externally
 - Be a point of escalation for solving supplier issues
 - Supplier scoring and development
- Provide cost and usage analysis and insightful information to support and enable strategic decision making.
- Work with supply partners, customers, and wider business to strengthen the current offer through utilising all available usage information and intelligence.
- Being a partner to the divisions. Understanding their needs and strategies.
- Reporting on progress to all levels of the business.
- Ensure all supply chain activities comply with relevant regulations and standards.
- Track supply chain performance using metrics and KPIs, identify bottlenecks, and implement process improvements to enhance efficiency.
- Ensure all essential tasks assigned to you are completed daily, weekly, and monthly as required. Carry out any other additional duties that may be required from time to time.

What's in it for you

- Modern open plan office
- Monthly profit share bonus scheme
- Free access to LinkedIn Learning
- Holiday buy-back scheme
- Company sick pay
- Free onsite parking
- Perks at Work scheme
- Unlimited 'tuck shop' snacks
- Free lunch every Friday
- Charity dress down day every Friday
- Cycle to Work scheme
- Complementary Birthday vouchers
- Subsidised workplace massage
- Management Team 'Giveback Days'
- Eye vouchers
- Employee assistance programme (EAP)
- Company social and corporate events

Who we are

We're a fast-paced, forward-thinking global solutions provider who is redefining operational excellence for businesses. We're famous for our fantastic customer service and for creating comprehensive solutions that help our customers stay ahead in an ever-changing world.

Where you work

Our open plan office encourages teamwork and communication. You will be working in a respectful environment surrounded by people that care about you just as much as our customers. We also believe diversity is the key to a success. That means your voice will always be heard no matter your role, and there will always be the opportunity to make a big impact.

Who you are

You will be technically proficient and familiar with warehouse management systems (WMS) and other fulfilment technologies. Naturally, you will have a meticulous approach to detail relating to stock accuracy and availability. Excellent communication skills are a given, as is your team based approach while being a self-starter able to organise and manage your workload.

Ideally will have worked within an FMCG, wholesale distribution or associated industry.