



Dear Teacher i/c Music

Young Voices Concert

Resorts World Arena, 9th – 13th Jan and 25th – 27th
January 2023

We hope this letter finds you well, and that the school year is going by smoothly. As you know the exciting Young Voices Concert dates are approaching fast and will be upon us in no time.

To help us make sure the whole process runs as smoothly as possible on the concert days we are enclosing a form, which needs to be completed as soon as possible please. The form asks you to confirm details of coaching arrangements for the day of the concert.

Please note the following:

- 1. Children are to be collected from the school following the event rather than the Arena. In the event of children being collected from the Arena, it is your responsibility to ensure the child is handed over to the parent outside the Arena.**
- 2. Parents will not be allowed into the Arena after the event to collect their children.**
- 3. At the end of the show please ensure that your party remain together and follow the directions of the Stewards to get back to the Coach Park.**
- 4. Due to the Arena's Licence conditions, the children's packed teas must not contain glass, cans or anything that could be of danger to children.**
- 5. Following the choir break, everyone must be seated 15 minutes prior to the doors open time to ensure the concourse is clear before the doors are open.**
- 6. Please advise coach companies of the parking arrangements at the Resorts World Arena, as outlined in the attached form.**

Thank you in advance for your co-operation

We are looking forward to a wonderful concert... good luck with your rehearsals,

The Young Voices Team.

Young Voices Concert

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COACHING

Please read this form in full and take note of the following important information:

- Coaches access the NEC site heading for the South car parks, where they will be directed by NEC traffic staff to their drop off point.
- Coaches will then allow children to disembark and make their way safely to the Resorts World Arena via the paths.
- After dropping off, all coaches should follow the directions of the NEC traffic staff and go back out of the NEC site the same way.
- Any coaches that would like to park until the pickup time later that evening should **advise the traffic staff** and then they will be directed to the Coach Parking area on South car parks.
- Those who choose to drop off only will need to return to the Resorts World Arena to collect the children and teachers before the end of the show at approx 20.45hrs.
- Teachers and coach drivers should exchange mobile numbers to make it easier to locate their coach on the Coach Park at the end of the event as they may not be parked waiting where they dropped off.
- Once the coaches are loaded, they must be backed out by a traffic officer to ensure public safety.
- Designated disabled coaches/mini buses should drop passengers off at **South Car Park. Entry is via Gate 2 to this car park.** They can then either park here for the day or return later for pick up.
- Please ensure the name of your school is clearly displayed in the front window of the coach(es).

COACHING

Please complete the following information and return to this to us as soon as possible.

NO. OF COACHES DROPPING OFF AND PICKING UP:

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NO. OF MINI BUSES:

(Mini buses & coaches for parents watching the show can be parked at Resorts World Arena, the parking fee is £20 for mini buses and £25 for coaches).

Please advise if you will have any passengers with disabilities on board your coach:

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Please return this form to – contact@youngvoices.co.uk

Teacher i/c Music.....

Name of School.....

School postcode.....

Tel no. & email.....

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Site Map



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- Outlet Shopping
 - Genting Hotel & Spa
 - Bars and Restaurants
 - Cinema
 - Resorts World Casino
 - The Vox Conference Centre

- Key**
- P1/P2 Plaza entrances
 - A1/A3 Atrium entrances
 - Visitor & Business Centre - T: +44 (0)121 780 4141
 - Welcome desk
 - The NEC woodland
 - Car parks
 - South: S1-S7
 - East: E1-E5
 - North: N1-N12
 - West: West car park
 - Only in use when directed by NEC signs/traffic staff

- A VIP parking
- B Disabled parking
- C NEC visitor parking/ outdoor exhibition area
- D West Midlands bus stop
- E NEC Express 1
- F NEC Express 3
- G1 G2 G3 G4 G5 Gates

- Taxi rank
- Private hire taxi pick up / drop off
- Car park toilets (including accessible toilet)
- Airport
- Train
- Box office & Arena entrance
- Shuttle bus to halls
- Arena bus stop (to East Car Parks)
- Pedestrian routes
- Walking route to railway station for when Piazza main entrance is closed (between 0001hrs to 0500hrs)
- Pedestrian routes subway